

American Standard® Technician App

CONNECTING TO THE EQUIPMENT FOR INSTALLATION AND SERVICE

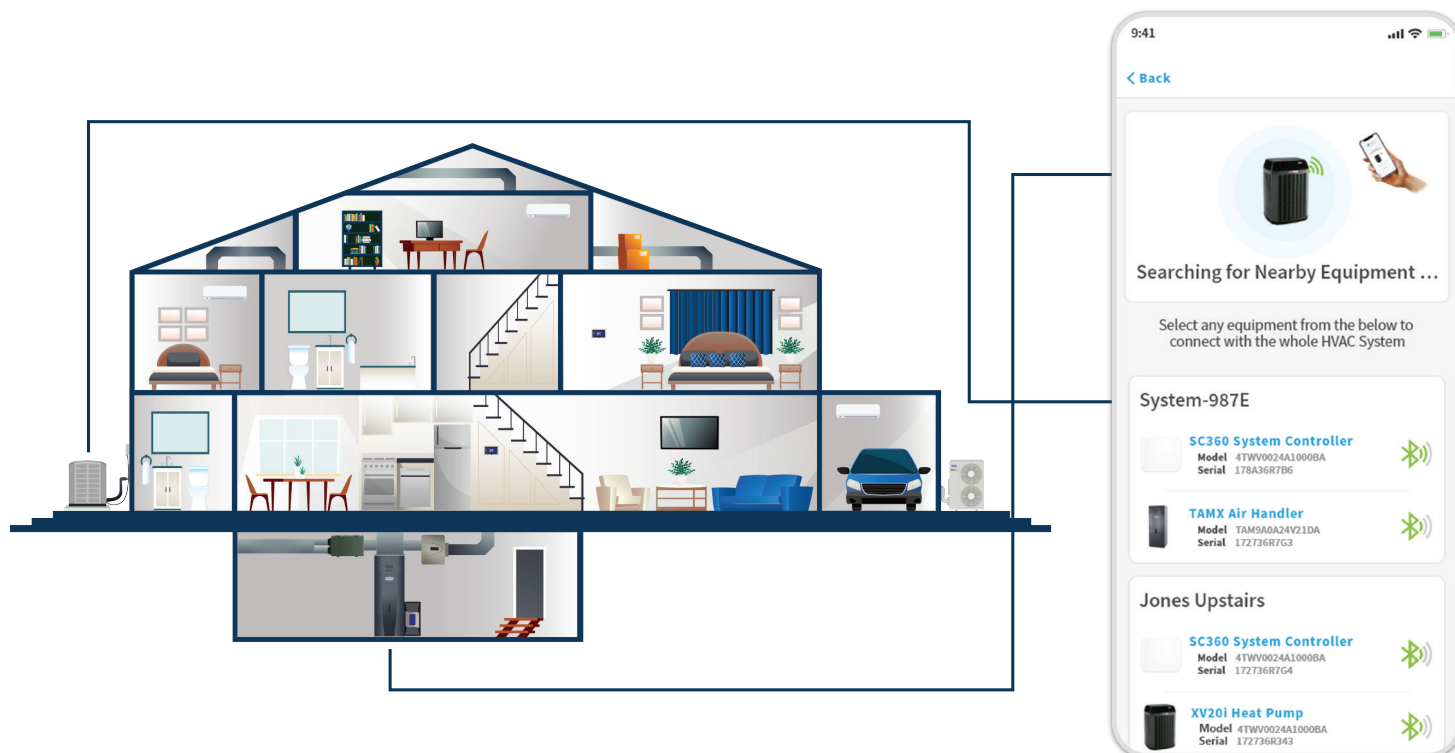
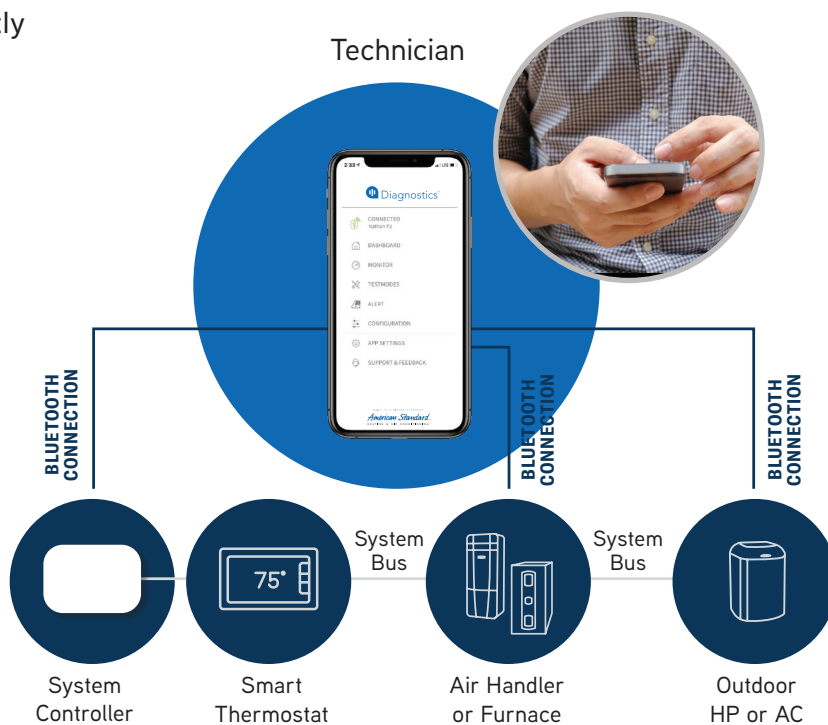
First, the mobile device connects directly to the equipment, leveraging Bluetooth connectivity between the outdoor unit, indoor unit, and system controller.

Then, the mobile app automatically switches connection between system components as a dealer moves around the home site—always maintaining a connection with the strongest signal.

"Being able to control all pieces of equipment from outside using the app is really nice."

- Airmax Heating & Cooling

PILOT PROGRAM



American Standard® Diagnostics Portal

A REMOTE INTERFACE TO AMERICAN STANDARD LINK SYSTEMS FOR MONITORING

The features below are available today, but American Standard Link provides enhanced data points and additional alerts— making the American Standard Technician app even more valuable! Make sure to utilize this completely free tool to help generate service leads.

- **Diagnose a problem remotely** before even sending a truck
- Remotely monitor current status and configuration of the customer's system(s)
- View **30-day runtime history** of operational data from the customer's system(s)
- **Get sophisticated alerts** from equipment, smart algorithms and the Technician app
- **Dealer Remote Configuration:** access the customer's thermostat data from a web browser to troubleshoot or configure remotely (with homeowner's permission)



American Standard Link systems provide expanded data to understand and troubleshoot equipment in American Standard Technician app:

- Compressor Speed
- Liquid Pressure and Temp
- Suction Pressure and Temp
- System and Individual Zone Status
- Subcooling
- Superheat
- Outdoor Coil Temperature
- And more!



Dealer Remote Configuration

AVAILABLE ON DIAGNOSTICS PORTAL AS WELL AS TECHNICIAN APP

Dealer Remote Configuration (DRC) provides the ability to request remote access to customers' American Standard smart thermostats. A homeowner can grant a dealer remote access from their smart thermostat or the American Standard Home app. Once access is granted by the homeowner, the dealer will be able to view, edit, and adjust thermostat settings. Plus, they can resolve system setup and configuration issues remotely, increase customer satisfaction and reduce operating costs.

Additional training available
bitly.ws/dosv

Learn more! Get the DRC whitepaper.
SEARCH THIS SKU ON THE MRC : 15-6024