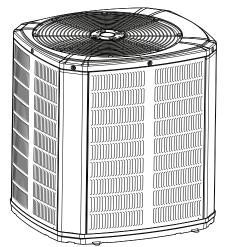
American Standard

## **Service Facts**

## American Standard Link Variable Speed Heat Pumps and Air Conditioners

4A6V7X24A1000A 4A6V7X36A1000A 4A6V7X48A1000A 4A6V7X60A1000A 4A7V7X24A1000A 4A7V7X36A1000A 4A7V7X48A1000A 4A7V7X60A1000A





The Diagnostics Mobile App is available by scanning a QR code located inside this unit or by searching for the Trane or American Standard Diagnostics App in your App Store®. This system must include a A/T HUI2360A200U thermostat and a TSYS2C60A2VVU system controller to operate and is Link communicating only.

*Note:* "Graphics in this document are for representation only. Actual model may differ in appearance."

#### SAFETY WARNING

Only qualified personnel should install and service the equipment. The installation, starting up, and servicing of heating, ventilating, and air-conditioning equipment can be hazardous and requires specific knowledge and training. Improperly installed, adjusted or altered equipment by an unqualified person could result in death or serious injury. When working on the equipment, observe all precautions in the literature and on the tags, stickers, and labels that are attached to the equipment.

4A-V7X-SF-1A-EN



## SAFETY SECTION

*Important* – This document contains a wiring diagram and service information. This is customer property and is to remain with this unit. Please return to service information pack upon completion of work.

## **A** WARNING

#### **HAZARDOUS VOLTAGE!**

Failure to follow this Warning could result in property damage, severe personal injury, or death.

Disconnect all electric power, including remote disconnects before servicing. Follow proper lockout/tagout procedures to ensure the power cannot be inadvertently energized.

## **A** WARNING

#### **REFRIGERANT OIL!**

Any attempt to repair a central air conditioning product may result in property damage, severe personal injury, or death.

These units use R-410A refrigerant which operates at 50 to 70% higher pressures than R-22. Use only R-410A approved service equipment. Refrigerant cylinders are painted a "Rose" color to indicate the type of refrigerant and may contain a "dip" tube to allow for charging of liquid refrigerant into the system. All R-410A systems with variable speed compressors use a PVE oil that readily absorbs moisture from the atmosphere. To limit this "hygroscopic" action, the system should remain sealed whenever possible. If a system has been open to the atmosphere for more than 4 hours, the compressor oil must be replaced. Never break a vacuum with air and always change the driers when opening the system for component replacement.

## **A**CAUTION

#### **HOT SURFACE!**

May cause minor to severe burning. Failure to follow this Caution could result in property damage or personal injury. Do not touch top of compressor.

## A CAUTION

#### CONTAINS REFRIGERANT!

Failure to follow proper procedures can result in personal illness or injury or severe equipment damage.

System contains oil and refrigerant under high pressure. Recover refrigerant to relieve pressure before opening system.

## **A**CAUTION

#### **GROUNDING REQUIRED!**

Failure to inspect or use proper service tools may result in equipment damage or personal injury. Reconnect all grounding devices. All parts of this product that are capable of conducting electrical current are grounded. If grounding wires, screws, straps, clips, nuts, or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.

## **A**WARNING

### SERVICE VALVES!

Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and/or property damage. Extreme caution should be exercised when opening the Suction and Liquid Line Service Valve. Turn valve stem counterclockwise only until the stem contacts the rolled edge. No torque is required.

### **A** WARNING

**BRAZING REQUIRED – IF USING** MECHANICAL CONNECTIONS. ENSURE LEAK TEST IS NEGATIVE!

Failure to inspect lines or use proper service tools may result in equipment damage or personal iniurv.

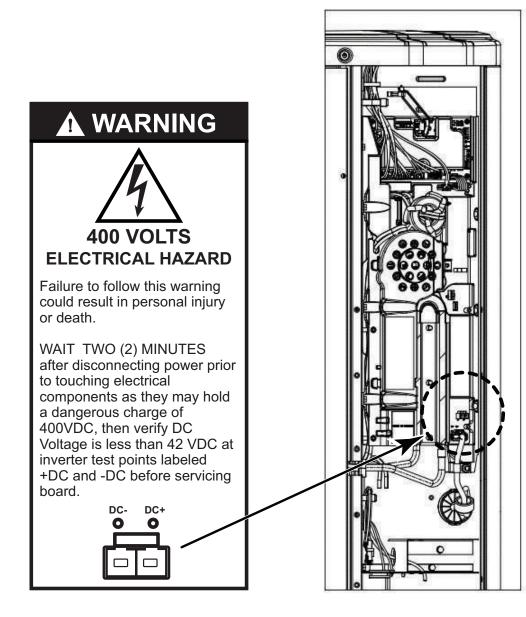
If using existing refrigerant lines make certain that all joints are brazed, not soldered.

## A WARNING

HIGH LEAKAGE CURRENT!

Failure to follow this Warning could result in property damage, severe personal injury, or death.

Earth connection essential before connecting electrical supply.



Approved Combinations for Variable Speed Units running in American Standard Link mode

- UX360 Smart Thermostat
- SC360 System Controller
- Approved System Accessories
- TAMX
- S8V2xxxxxVC

**Note:** See AHRI directory for approved indoor and outdoor model combinations. Only Trane / American Standard coils and air handlers are approved for use with variable speed outdoor unit.

#### Table 1. Operating Range

| Cooling | 45° F to 120° F |
|---------|-----------------|
| Heating | -10° F to 66° F |

**Important:** Use caution when cleaning outdoor coil to ensure no water enters the electrical control compartment. When cleaning coil from inside the compressor compartment, take special care not to spray water towards the top rows of the coil near the control panel. Water may enter the control compartment and drive damaging the electronics. Disconnect all electric power, including remote disconnects before servicing.



## **Product Specifications**

#### **Heat Pump Models**

| OUTDOOR UNIT (a) (b)                | 4A6V7X24A1000A    | 4A6V7X36A1000A    | 4A6V7X48A1000A    | 4A6V7X60A1000A    |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|
| POWER CONNS. — V/PH/HZ (c)          | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      |
| MIN. BRCH. CIR. AMPACITY            | 19.4              | 27.0              | 42.0              | 46.1              |
| BR. CIR. PROT. RTG. — MAX. (AMPS)   | 25                | 30                | 45                | 50                |
| COMPRESSOR                          | SCROLL            | SCROLL            | SCROLL            | SCROLL            |
| NO. USED — NO. SPEEDS               | 1-VARIABLE        | 1-VARIABLE        | 1-VARIABLE        | 1-VARIABLE        |
| R.L. AMPS (d) – L.R. AMPS           | 11.5 - 10.2       | 18.1 - 10.2       | 20.3 - 12.0       | 27.5 — 12.0       |
| FACTORY INSTALLED                   |                   |                   |                   |                   |
| START COMPONENTS (e)                | NA                | NA                | NA                | NA                |
| INSULATION/SOUND BLANKET            | YES               | YES               | YES               | YES               |
| COMPRESSOR HEAT                     | YES               | YES               | YES               | YES               |
| OUTDOOR FAN                         |                   |                   |                   |                   |
| DIA. (IN.) — NO. USED               | 23 - 1            | 23-1              | 27.5 - 1          | 27.5 - 1          |
| TYPE DRIVE — NO. SPEEDS             | DIRECT - VARIABLE | DIRECT - VARIABLE | DIRECT - VARIABLE | DIRECT - VARIABLE |
| CFM @ 0.0 IN. W.G. <sup>(f)</sup>   | 2680              | 2850              | 4467              | 4757              |
| NO. MOTORS — HP                     | 1 - 1/3           | 1 - 1/3           | 1-1/2             | 1 - 1/2           |
| MOTOR SPEED R.P.M.                  | 200 — 1200        | 200 - 1200        | 200 - 1200        | 200 - 1200        |
| VOLTS/PH/HZ                         | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      |
| F.L. AMPS                           | 1.35              | 1.35              | 2.3               | 2.3               |
| OUTDOOR COIL – TYPE                 | SPINE FIN™        | SPINE FIN™        | SPINE FIN™        | SPINE FIN™        |
| ROWS — F.P.I.                       | 1 — 24            | 1-24              | 1-24              | 1-24              |
| FACE AREA (SQ. FT.)                 | 19.77             | 23.75             | 27.87             | 30.80             |
| TUBE SIZE (IN.)                     | 3/8               | 3/8               | 3/8               | 3/8               |
| REFRIGERANT                         | R410-A            | R410-A            | R410-A            | R410-A            |
| LBS. — R-410A (O.D. UNIT) (9)       | 7 lb — 6 oz       | 8 lb — 13 oz      | 10 lb — 8 oz      | 13 lb — 2 oz      |
| FACTORY SUPPLIED                    | YES               | YES               | YES               | YES               |
| RATED LINE SIZE — IN. O.D. GAS (h)  | 5/8               | 3/4               | 7/8               | 7/8               |
| RATED LINE SIZE — IN. O.D. LIQ. (h) | 3/8               | 3/8               | 3/8               | 3/8               |
| CHARGING SPECIFICATIONS             |                   |                   |                   |                   |
| SUBCOOLING                          | 10°               | 10°               | 10°               | 10°               |
| DIMENSIONS                          | HXWXD             | HXWXD             | HXWXD             | HXWXD             |
| CRATED (IN.)                        | 46 X 30 X 33      | 46 X 30 X 33      | 46 X 35 X 38      | 50 X 35 X 38      |
| WEIGHT                              |                   |                   |                   |                   |
| SHIPPING (LBS.)                     | 225               | 238               | 268               | 285               |
| NET (LBS.)                          | 204               | 217               | 243               | 259               |
|                                     |                   | 1                 |                   |                   |

(a) Certified in accordance with the Air-Source Unitary Air-conditioner Equipment certification program, which is based on AHRI standard 210/240.

(b) Rated in accordance with AHRI standard 270/275.

(c) Calculated in accordance with Natl. Elec. Codes. Use only HACR circuit breakers or fuses.

(d) This value shown for compressor RLA on the unit nameplate and on this specification sheet is used to compute minimum branch circuit ampacity and max. fuse size. The value shown is the branch circuit selection current.

(e) NA means no start components. Yes means quick start kit components. PTC means positive temperature coefficient starter.

(f) Standard Air — Dry Coil — Outdoor

<sup>(g)</sup> This value approximate. For more precise value see unit nameplate.

(h) Max. linear length 150 ft.; Max. lift — Suction 50 ft.; Max. lift — Liquid 50 ft.

#### **Air Conditioner Models**

| All collutioner models                   |                   |                   |                   |                   |
|--|-------------------|-------------------|-------------------|-------------------|
| OUTDOOR UNIT (a) (b)                     | 4A7V7X24A1000A    | 4A7V7X36A1000A    | 4A7V7X48A1000A    | 4A7V7X60A1000A    |
| POWER CONNS V/PH/HZ (c)                  | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      |
| MIN. BRCH. CIR. AMPACITY                 | 19.4              | 27.0              | 42.0              | 46.1              |
| BR. CIR. PROT. RTG. – MAX. (AMPS)        | 25                | 30                | 45                | 50                |
| COMPRESSOR                               | SCROLL            | SCROLL            | SCROLL            | SCROLL            |
| NO. USED - NO. SPEEDS                    | 1-VARIABLE        | 1-VARIABLE        | 1-VARIABLE        | 1-VARIABLE        |
| R.L. AMPS <sup>(d)</sup> – L.R. AMPS     | 11.5 - 10.2       | 18.1 - 10.2       | 20.3 - 12.0       | 27.5 — 12.0       |
| FACTORY INSTALLED                        |                   |                   |                   |                   |
| START COMPONENTS (e)                     | NA                | NA                | NA                | NA                |
| INSULATION/SOUND BLANKET                 | YES               | YES               | YES               | YES               |
| COMPRESSOR HEAT                          | YES               | YES               | YES               | YES               |
| OUTDOOR FAN                              |                   |                   |                   |                   |
| DIA. (IN.) – NO. USED                    | 23-1              | 23-1              | 27.5 - 1          | 27.5 — 1          |
| TYPE DRIVE — NO. SPEEDS                  | DIRECT - VARIABLE | DIRECT - VARIABLE | DIRECT - VARIABLE | DIRECT — VARIABLE |
| CFM @ 0.0 IN. W.G. <sup>(f)</sup>        | 2680              | 2850              | 4467              | 4757              |
| NO. MOTORS — HP                          | 1 - 1/3           | 1 - 1/3           | 1-1/2             | 1 - 1/2           |
| MOTOR SPEED R.P.M.                       | 200 — 1200        | 200 - 1200        | 200 - 1200        | 200 - 1200        |
| VOLTS/PH/HZ                              | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      | 208/230/1/60      |
| F.L. AMPS                                | 1.35              | 1.35              | 2.3               | 2.3               |
| OUTDOOR COIL - TYPE                      | SPINE FIN™        | SPINE FIN™        | SPINE FIN™        | SPINE FIN™        |
| ROWS — F.P.I.                            | 1-24              | 1-24              | 1-24              | 1-24              |
| FACE AREA (SQ. FT.)                      | 19.77             | 23.75             | 27.87             | 30.80             |
| TUBE SIZE (IN.)                          | 3/8               | 3/8               | 3/8               | 3/8               |
| REFRIGERANT                              | R410-A            | R410-A            | R410-A            | R410-A            |
| LBS. — R-410A (O.D. UNIT) <sup>(g)</sup> | 7 lb – 6 oz       | 8 lb — 13 oz      | 10 lb — 8 oz      | 13 lb — 2 oz      |
| FACTORY SUPPLIED                         | YES               | YES               | YES               | YES               |
| RATED LINE SIZE — IN. O.D. GAS (h)       | 5/8               | 3/4               | 7/8               | 7/8               |
| RATED LINE SIZE — IN. O.D. LIQ.          | 3/8 (h)           | 3/8 (h)           | 3/8 (h)           | 3/8 (i)           |
| CHARGING SPECIFICATIONS                  |                   |                   |                   |                   |
| SUBCOOLING                               | 10°               | 10°               | 10°               | 10°               |
| DIMENSIONS                               | HXWXD             | HXWXD             | HXWXD             | HXWXD             |
| CRATED (IN.)                             | 46 X 30 X 33      | 46 X 30 X 33      | 46 X 35 X 38      | 50 X 35 X 38      |
| WEIGHT                                   |                   |                   |                   |                   |
| SHIPPING (LBS.)                          | 225               | 238               | 268               | 285               |
| NET (LBS.)                               | 204               | 217               | 243               | 259               |

(a) Certified in accordance with the Air-Source Unitary Air-conditioner Equipment certification program, which is based on AHRI standard 210/240.

(b) Rated in accordance with AHRI standard 270/275.

(c) Calculated in accordance with Natl. Elec. Codes. Use only HACR circuit breakers or fuses.

(d) This value shown for compressor RLA on the unit nameplate and on this specification sheet is used to compute minimum branch circuit ampacity and max. fuse size. The value shown is the branch circuit selection current.

(e) NA means no start components. Yes means quick start kit components. PTC means positive temperature coefficient starter.

(f) Standard Air – Dry Coil – Outdoor

(a) This value approximate. For more precise value see unit nameplate.
(b) Max. linear length 150 ft.; Max. lift — Suction 50 ft.; Max. lift — Liquid 50 ft.
(i) Max length of refrigerant lines from outdoor to indoor unit MUST NOT exceed 80 feet. The max vertical change MUST NOT exceed 25 feet. See footnote (h) if 7/8" suction line is used.

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HEATING & AIR CONDITIONING

# Subcooling Charging in Cooling between 55° F and 120° OD Ambient

American Standard has always recommended installing American Standard approved <u>matched</u> indoor and outdoor systems.

The benefits of installing approved indoor and outdoor split systems are maximum efficiency, optimum performance and the best overall reliability.

The following charging methods are therefore prescribed for matched systems with indoor TXVs / EEVs.

- Subcooling (in the cooling mode) is the only recommended method of charging between 55° and 120° ambient temperatures.
- When charging for ambient temperatures above 120° or below 55°F, charge to 10° subcooling. It is important to return when outdoor ambient temperature is between 55° and 120° to verify system charge per these instructions.
- 3. For best results the indoor temperature should be kept between 70° to 80°. Add system heat if needed.
- 4. Locate the designated subcooling target from the unit nameplate.
- At startup, or whenever charge is removed or added, the system must be operated for a minimum of (20) minutes to stabilize before accurate measurements can be made.

6. Run the system using the **"Charging Mode-Cooling"** mode found in the UX360 User Interface and Diagnostic Mobile App. This is the only approved method for setting the system charge level.

Measure Liquid Line Temperature and Refrigerant Pressure at service valves or monitor live data from the Monitor Menu in the Diagnostic Mobile App.

- Determine total refrigerant line length, and height (lift) if indoor section is above the condenser.
   Follow the Subcool Charging Corrections Table to calculate additional subcooling target value.
- Locate your liquid line temperature in the left column of the table, and the intersecting liquid line gage pressure under the subcool selection column. Add refrigerant to raise the pressure to match the table, or remove refrigerant to lower the pressure. Always wait (20) minutes for the system conditions to stabilize before adjusting charge again.
- 9. When system is correctly charged, you can refer to System Pressure Curves to verify typical performance.
- 10. American Standard Link systems have an American Standard Link Smart Charge feature available.

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## **Subcool Charging Correction Charts**

|   | 1   |
|---|---|
|   | Figure 1. Subcool Charging Corrections — 2.0 Ton  |
|   |   |
|   | Add 1*         Add 2*           40         Add 1*           40         Add 1* |
|   | 20 30 40 50 60 70 80 90 100 110 120 130 140 150<br>TOTAL REFRIGERANT LINE LENGTH (FEET)   |
|   | Figure 2. Subcool Charging Corrections — 3.0 Ton  |
|   | 3.0 TON SUBCOOL CHARGING CHART CORRECTIONS TABLE (FOR LINE LENGTH AND RISE)<br>50<br>40<br>40<br>30<br>30<br>30<br>40<br>40<br>40<br>40<br>50<br>40<br>40<br>40<br>40<br>50<br>50<br>50<br>50<br>50<br>50<br>50<br>50<br>50<br>5  |
|   | 3         15           20         30         40         50         60         70         80         90         100         110         120         130         140         150           TOTAL REFRIGERANT LINE LENGTH (FEET)   |
| <i>Note:</i> System will auto configure airflow in American Standard Link mode. | Figure 3. Subcool Charging Corrections — 4.0 Ton  |
|   | 4.0 TON SUBCOOL CHARGING CHART CORRECTIONS TABLE (FOR LINE LENGTH AND RISE)<br>50<br>Add 1°<br>Add 1°<br>Add 1°<br>Add 1°<br>Add 1°<br>Add 1°<br>1°<br>1°<br>1°<br>1°<br>1°<br>1°<br>1°<br>1°<br>1°   |
|   | 20 30 40 50 60 70 80 90 100 110 120 130 140 150<br>TOTAL REFRIGERANT LINE LENGTH (FEET)   |
|   | Figure 4. Subcool Charging Corrections – 5.0 Ton  |
|   | 5.0 TON SUBCOOL CHARGING CHART CORRECTIONS TABLE (FOR LINE LENGTH AND RISE)<br>50<br>40<br>40<br>40<br>40<br>40<br>40<br>40<br>40<br>40<br>4  |
|   | 20 30 40 50 60 70 80 90 100 110 120 130 140 150   |

HEATING & AIR CONDITIONING Subcool Charging Correction Charts

### **Refrigerant Charging Chart**

|                     | R-410A REFRIGERANT CHARGING CHART |     |        |               |         |     |     |
|---------------------|-----------------------------------|-----|--------|---------------|---------|-----|-----|
|                     |                                   |     | DESI   | GN SUBCOOLING | i (°F)  |     |     |
| LIQUID TEMP<br>(°F) | 8                                 | 9   | 10     | 11            | 12      | 13  | 14  |
|                     |                                   |     | LIQUID | GAGE PRESSURI | E (PSI) |     |     |
| 55                  | 179                               | 182 | 185    | 188           | 191     | 195 | 198 |
| 60                  | 195                               | 198 | 201    | 204           | 208     | 211 | 215 |
| 65                  | 211                               | 215 | 218    | 222           | 225     | 229 | 232 |
| 70                  | 229                               | 232 | 236    | 240           | 243     | 247 | 251 |
| 75                  | 247                               | 251 | 255    | 259           | 263     | 267 | 271 |
| 80                  | 267                               | 271 | 275    | 279           | 283     | 287 | 291 |
| 85                  | 287                               | 291 | 296    | 300           | 304     | 309 | 313 |
| 90                  | 309                               | 313 | 318    | 322           | 327     | 331 | 336 |
| 95                  | 331                               | 336 | 341    | 346           | 351     | 355 | 360 |
| 100                 | 355                               | 360 | 365    | 370           | 376     | 381 | 386 |
| 105                 | 381                               | 386 | 391    | 396           | 402     | 407 | 413 |
| 110                 | 407                               | 413 | 418    | 424           | 429     | 435 | 441 |
| 115                 | 435                               | 441 | 446    | 452           | 458     | 464 | 470 |
| 120                 | 464                               | 470 | 476    | 482           | 488     | 495 | 501 |
| 125                 | 495                               | 501 | 507    | 514           | 520     | 527 | 533 |

### Weigh-In Method for Charging

Weigh-In Method can be used for the initial installation, or anytime a system charge is being replaced. Weigh-In Method can also be used when power is not available to the equipment site or operating conditions (indoor/outdoor temperatures) are not in range to verify with the subcooling charging method.

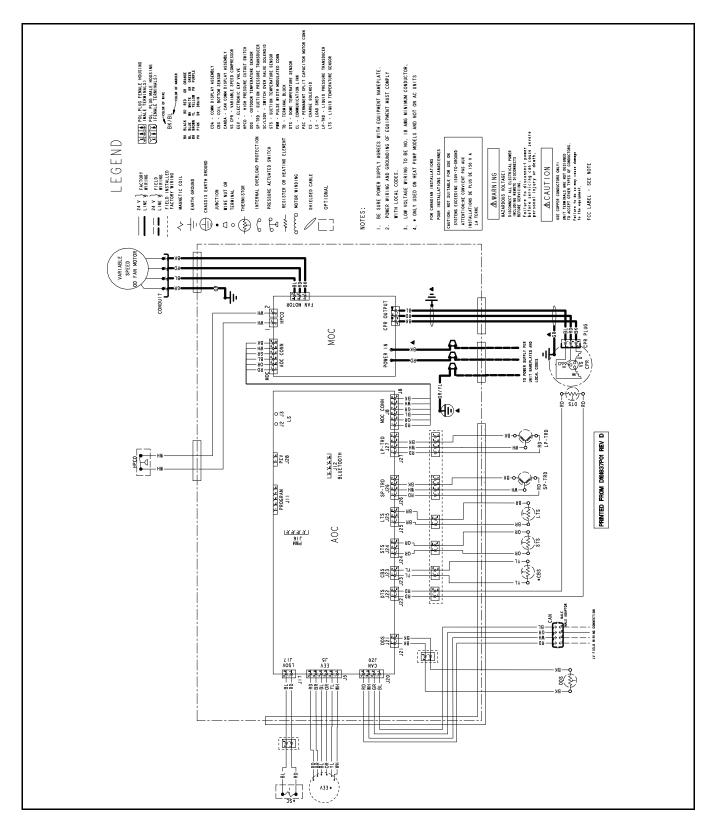
| Calculating Charge Using the Weigh-In Method   |                                      |          |  |
|--|--------------------------------------|----------|--|
| <b>STEP 1 -</b> Measure in feet the distance between the outdoor unit and the indoor unit. (Include the entire length of the line from the service valve to the IDU.) Subtract 10 ft from this entire length and record on line 1. | 1. Total Line Length (ft) – 10<br>ft |          |  |
| <b>STEP 2 -</b> Enter the charge multiplier (0.6 oz/ft). Each linear foot of interconnecting tubing requires the addition of 0.6 oz of refrigerant.  | 2. Charge multiplier                 | x 0.6 oz |  |
| <b>STEP 3 -</b> Multiply the total length of refrigerant tubing (Line 1) times the value on Step 2. Record the result on Line 3 of the Worksheet.  | 3. Step 1 x Step 2                   | =        |  |
| <b>STEP 4 -</b> This is the amount of refrigerant to weigh-in prior to opening the service valves.   | 4. Refrigerant (oz)                  | =0z      |  |

**Note:** The only mode approved for setting or validating system charge is using Charging Mode-Cooling. Charging Mode-Cooling is a variable speed test mode found in the UX360 User Interface and Diagnostic Mobile App. Outdoor Temperature must be between 55°F and 120°F with Indoor Temperature kept between 70°F and 80°F.

Important: Unit will auto- configure airflow in American Standard Link mode.

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## Wiring



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## **Electrical – High Voltage**

Table 2. High Voltage Power Supply

## 

LIVE ELECTRICAL COMPONENTS! Failure to follow this Warning could result in property damage, severe personal injury, or death. Follow all electrical safety precautions when exposed to live electrical components. It may be necessary to work with live electrical components during installation, testing, servicing, and troubleshooting of this product.

The high voltage power supply must agree with the equipment nameplate.

Power wiring must comply with national, state, and local codes.

Follow instructions on unit wiring diagram located on the inside of the control box cover and in the Service Facts document included with the unit.



## A WARNING

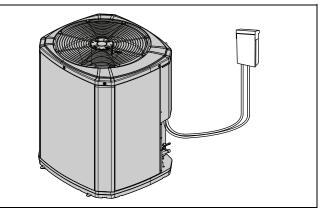
Failure to follow this Warning could result in property damage, severe personal injury, or death. Earth connection essential before connecting electrical supply.

Install a separate disconnect switch at the outdoor unit.

For high voltage connections, flexible electrical conduit is recommended whenever vibration transmission may create a noise problem within the structure.

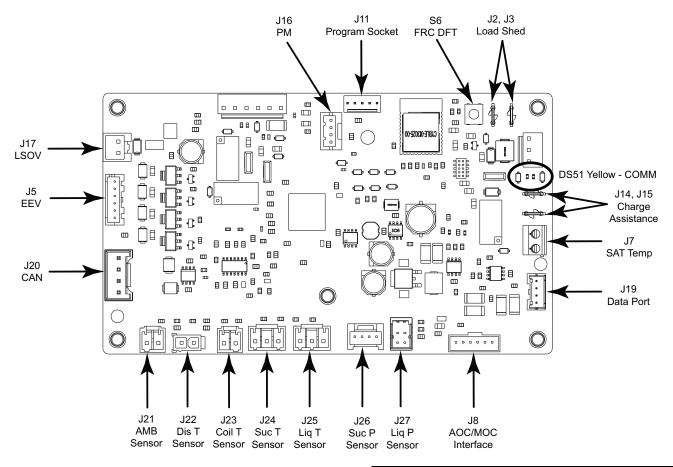
#### Table 4. High Voltage Disconnect Switch

Ground the outdoor unit per national, state, and local code requirements.



HEATING & AIR CONDITIONING

## **Integrated Variable Speed Control Board LED Indicators**



#### Table 5.AOC LED flash codes

| LED             | RATE | DESCRIPTION       | INDICATION                    |
|-----------------|------|-------------------|-------------------------------|
| COMM            | SLOW | 1 TIME PER DEVICE | DEVICE COUNT                  |
| COMM<br>(AMBER) | FAST | 5 TIME PER SECOND | LOSS OF<br>COMMUNICA-<br>TION |

#### Table 6.MOC flash codes

|               | MOC STATUS |                                    |
|---------------|------------|------------------------------------|
| LED           | Color      | Normal Operation                   |
| Status        | Green      | Constant On                        |
| Alarm         | Red        | Constant On when<br>alarm active   |
| Communication | Yellow     | Blinks when sending<br>data to AOC |

| Drive Diagnostic Result Alarm LED TABLE |                                     |  |  |
|---|-------------------------------------|--|--|
| DRIVE TEST ALARM CODE                   | (FLASH COUNT, 2S DELAY<br>REPEATED) |  |  |
| MOC FAULT OR HPS FAULT                  | KEEP FLASHING                       |  |  |
| INRUSH/PLC                              | 1                                   |  |  |
| COMPRESSOR OUTPUT SHORT<br>CIRCUIT      | 2                                   |  |  |
| COMPRESSOR OUTPUT OPEN<br>CIRCUIT       | 3                                   |  |  |
| COMPRESSOR OUTPUT CIRCUIT               | 4                                   |  |  |
| FAN OUTPUT SHORT CIRCUIT                | 5                                   |  |  |
| FAN OUTPUT OPEN CIRCUIT                 | 6                                   |  |  |
| FAN OUTPUT FAILURE                      | 7                                   |  |  |
|   |                                     |  |  |

HEATING & AIR CONDITIONING

Integrated Variable Speed Control Board LED Indicators

## Sump Heat Control

| Sump Heat Control Guidelines   |  |  |  |
|--|--|--|--|
| Sump Heat ON   | At power up; when outdoor temperature is below 85° F   |  |  |
| Sumprieacon  | When outdoor temperature is below 80° F and compressor dome temperature is less than the outdoor ambient temperature |  |  |
|  | When the outdoor temperature goes above 85° F (Sump Heat remains OFF until outdoor temperature drops below 80° F)    |  |  |
| Sump Heat OFF Anytime the compressor is running  |  |  |  |
| For 50 minutes after each compressor run cycle.  |  |  |  |
| <b>Note:</b> Variable Speed systems are designed so that the compressor and sump heat will not run at the same time. Compressor windings are used for sump heat. When sump heat is active, line-side current will be approximately 1.5 amps. The CANda MONITOR MENU has a field for DRIVE >> DRIVE AMPS which can also be used to verify operation of sump heat. |  |  |  |

4A-V7X-SF-1A-EN



## **Sequence of Operation**

#### **Control Operational Overview**

Operation of the communicating, variable speed outdoor unit is managed and monitored by a micro processor based Control located in the control box of the outdoor unit. This component is also referred to as "The Drive". Heat and Cool demand messages are transmitted from the SC360 system controller over the data lines from the system controller to the indoor and outdoor sections of the system. System mode and capacity requests are received by the outdoor control and responded to by providing control outputs to the switch-over valve (SOV) solenoid coil, electronic expansion valve (EEV) stepper motor, condenser fan motor and compressor. Operating conditions and system commands such as compressor percent demand, indoor airflow, EEV starting position, defrost (For auxiliary heat), outdoor temperature and alerts are transmitted from the outdoor control over the data lines to the SC360 system controller. Additional data that is communicated to the rest of the system includes the type of equipment installed (variable speed, unit size in nominal tonnage, heat pump or air conditioner) which is used during the Auto Discover function to configure the system controller for the equipment installed.

The AOC has one Light Emitting Diode (LED) used for indicating operating status and verifying communications. The COMM LED indicates successful communications by flashing a device count which can be used to verify how many communicating devices are connected to the data lines.

### Cooling Mode (A/C and Heat Pump)

When a request for cooling capacity is sent from the SC360 control to the outdoor unit, the SC360 control will calculate the required running speed for the compressor and outdoor fan based on the current capacity request sent from the SC360 control. Additionally, a CFM demand message is sent from the SC360 control to the indoor unit for matching indoor airflow.

Regardless of the requested capacity, the outdoor system will start and ramp to a target startup speed and hold steady for a minimum dwell period to ensure proper oil return. This dwell period will typically last for 1 minute but for initial start ups, after power is first applied, the dwell period is 15 minutes. The startup operation will progress to normal operation once this dwell period is completed. The system can duty cycle as needed to provide the required capacity requested from the SC360 control. The default duty cycle setting for stage one demand is 3 Cycles per Hour (CPH).

As capacity request value increases or decreases, so will the compressor, outdoor fan and indoor blower speeds to continuously deliver the capacity requested by the control and meet the demand of the structural load. All indoor CFM demand messages will be sent from the SC360 System Controller to the indoor unit so that the blower motor will run with matching modulating speeds. The System Report Screens and Monitor menus are available in the UX360 User Interface and the Diagnostic Mobile App.

#### Heat Pump <u>Cooling</u> Mode of Operation

In addition to stage and demand operating sequences outlined in the Cooling Mode description, when a heat pump system receives a demand message for cooling, the Switch Over Valve (SOV) solenoid will be pulsed to position the valve for cooling. Latching Switch Over Valve (LSOV) technology is standard with variable speed outdoor heat pumps. By utilizing components designed to hold the pilot pin of the SOV in place, the valve will maintain the cooling or heating position even when power is removed. Maintaining valve position, or Latching, is accomplished with the help of a magnet mounted in the solenoid coil or a spring manufactured internal to the SOV. To initiate the SOV position, a12 Volt DC pulse is sent from the J17 plug located on the IVSC to the solenoid coil at the start of each call for capacity. Polarity of the DC pulse is critical to the direction the valve's pilot pin will be set. Always follow the red and blue color coding to ensure proper polarity.

Heat pumps are also equipped with an Electronic Expansion Valve (EEV) which will be set to the "Check Valve Position" and drive wide open. The EEV does not provide refrigeration control in the cooling mode of operation.

#### Heat Pump <u>Heating</u> Mode of Operation

In the heating mode, the LSOV will get a 4 Volt DC pulse to position the valve for heating at the start of each call for capacity.

During heating mode, the EEV will be in the controlling state. Refrigerant flow is managed by incrementally opening or closing the valve to control compressor superheat under a wide range of conditions. Superheat is calculated with feedback to the AOC from a suction line temperature sensor and a suction line pressure transducer. The AOC will target 10 degrees (+/-2) of superheat and drive a valve position by periodically pulsing the stepper motor and then monitoring compressor superheat results. Control signals to the EEV stepper motor are 12 volt DC pulses from J5 on the AOC. The EEV step position and compressor superheat can be monitored through the technician app monitor menu during runtime operation. The AOC will close the EEV with every OFF cycle and drive the valve to wide open during defrost or cooling mode of operation.

**Note:** When a heat pump system is first powered up, the EEV produces an audible sound (soft ratcheting sound) as the valve drives to the closed position.

#### Heat Pump Heating Defrost Mode

When the system is operating in Heat Pump heating and the SC360 control initiates a Defrost, the SC360 control simultaneously:

- De-energizes the outdoor fan motor,
- Drives the OD EEV to full open and,
- Commands the SOV to change to the cooling mode.

There is a brief switchover time-delay (to allow refrigerant pressures to stabilize) before the compressor is commanded to run at Maximum Speed Cooling to perform Defrost.

The SC360 control also sends a demand message to the indoor unit to run the blower at Cooling mode

maximum speed (x2) and energize auxiliary heat (if equipped). Auxiliary heat blower speed may be higher than Cooling mode and will take precedence during defrost.

The Defrost Mode will be terminated after the OD coil temperature reaches 47°F or the maximum time override of 15 minutes has lapsed. At Defrost termination, the compressor will be commanded to go to the Defrost Switchover Speed. After that speed is achieved, the SOV position will be changed back to the heating mode of operation and the OD fan will be turned back on. Following the refrigerant stabilizing delay, the compressor will be allowed to run at any speed commanded by demand.

The AOC control will send the necessary pulse signals to the stepper motor coil returning the EEV to a controlling position that matches capacity demand and begin monitoring superheat.



## **Defrost Control (Heat Pump only)**

#### **Demand Defrost**

The demand defrost control measures heat pump outdoor ambient temperature with a sensor located outside the outdoor coil. A second sensor located on the outdoor coil is used to measure the coil temperature. The difference between the ambient and the colder coil temperature is the difference or delta-T measurement. This delta-T measurement is representative of the operating state and relative capacity of the heat pump system. By measuring the change in delta-T, we can determine the need for defrost. The coil sensor also serves to sense outdoor coil temperature for termination of the defrost cycle.

#### **Fault Identification**

A fault condition is announced at the UX360 thermostat and Diagnostic Mobile App.

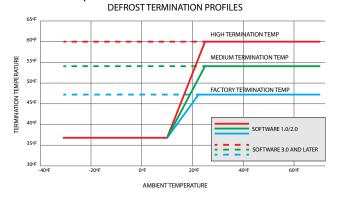
#### **Defrost Enabled**

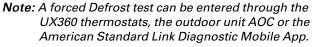
Demand Defrost is enabled with the following inputs to the AOC:

- Outdoor ambient temperature sensor (ODS-B) reporting an outdoor temperature at or below 52° F.
- Coil temperature sensor (CBS) reporting a coil temperature at or below 35° F.
- Heat/Cool Demand (HCD) from the communicating comfort control for at least two minutes or more.

#### **Defrost Initiation**

The calculated temperature difference between the outdoor temperature sensor and the coil temperature sensor is called Delta T. Defrost can occur once the current Delta T exceeds the Delta T initiate value. This adaptive logic assures a complete defrost for a range of outdoor temperatures.





#### Forced Defrost



#### NOTES: Forced Defrost

- FRC DFT test can be run while in the heating mode by pressing the S6 button on the top right of the AOC. DFC TST can also be run while in the Compressor Heating test mode found in the UX360 or Diagnostic Mobile App.
- 2. Press ENTER to begin forced defrost.
- Execute Forced Defrost following Forced Defrost (Defrost terminates on Coil Temperature or maximum time override of 15 minutes).
- 4. When test begins, the Diagnostic Mobile App monitor screens will update with coil temperatures and operation.
- **Note:** UX360 Screen, under System Status will display DEFROST.
- 5. When test is complete, TEST COMPLETE displays for 10 seconds.
- 6. If there is a defrost fault condition, test terminates and sends alert to the alert menu in the UX360 and Diagnostic Mobile App.
- 7. For more information, refer to the Alert Code Tables in Service Facts and Technical Service Manual (Pub. No. 34–4301–01 or newer) documents.

**Note:** Monitor screens will update as the test proceeds.

**Note:** Can enter Forced Defrost from UX360, AOC or the Diagnostic Mobile App.



## SENSORS J22 Compressor Dome Temperature

This table shows the corresponding voltage, resistance and temperature readings for the Dome Temperature Sensor when measured across pins J22. The power source for the Dome Temperature Sensor is 3.2VDC.

| TEMP F | TEMP C | THERMISTOR<br>RESISTANCE<br>(OHMS) | VOLTS DC<br>(PIN TO PIN) |
|--------|--------|------------------------------------|--------------------------|
| -15    | -26.11 | 139453                             | 3.13                     |
| -10    | -23.33 | 118062                             | 3.11                     |
| -5     | -20.56 | 100258                             | 3.10                     |
| 0      | -17.78 | 85393                              | 3.08                     |
| 5      | -15.00 | 72944                              | 3.06                     |
| 10     | -12.22 | 62487                              | 3.04                     |
| 15     | -9.44  | 53676                              | 3.02                     |
| 20     | -6.67  | 46232                              | 2.99                     |
| 25     | -3.89  | 39925                              | 2.96                     |
| 30     | -1.11  | 34567                              | 2.93                     |
| 35     | 1.67   | 30003                              | 2.89                     |
| 40     | 4.44   | 26105                              | 2.85                     |
| 45     | 7.22   | 22767                              | 2.80                     |
| 50     | 10.00  | 19903                              | 2.75                     |
| 55     | 12.78  | 17438                              | 2.70                     |
| 60     | 15.56  | 15312                              | 2.64                     |
| 65     | 18.33  | 13475                              | 2.58                     |
| 70     | 21.11  | 11883                              | 2.51                     |
| 75     | 23.89  | 10501                              | 2.45                     |
| 80     | 26.67  | 9298                               | 2.37                     |
| 85     | 29.44  | 8249                               | 2.30                     |
| 90     | 32.22  | 7333                               | 2.22                     |
| 95     | 35.00  | 6530                               | 2.14                     |
| 100    | 37.78  | 5826                               | 2.06                     |
| 105    | 40.56  | 5208                               | 1.97                     |
| 110    | 43.33  | 4663                               | 1.89                     |
| 115    | 46.11  | 4182                               | 1.80                     |
| 120    | 48.89  | 3758                               | 1.72                     |
| 125    | 51.67  | 3382                               | 1.63                     |
| 130    | 54.44  | 3048                               | 1.55                     |
| 135    | 57.22  | 2752                               | 1.47                     |
| 140    | 60.00  | 2488                               | 1.39                     |
| 145    | 62.78  | 2253                               | 1.31                     |
| 150    | 65.56  | 2043                               | 1.24                     |
| 155    | 68.33  | 1856                               | 1.17                     |
| 160    | 71.11  | 1688                               | 1.10                     |
| 165    | 73.89  | 1537                               | 1.03                     |
| 170    | 76.67  | 1402                               | 0.97                     |
| 175    | 79.44  | 1280                               | 0.91                     |
| 180    | 82.22  | 1170                               | 0.85                     |
| 185    | 85.00  | 1071                               | 0.80                     |

| TEMP F | TEMP C | THERMISTOR<br>RESISTANCE<br>(OHMS) | VOLTS DC<br>(PIN TO PIN) |
|--------|--------|------------------------------------|--------------------------|
| 190    | 87.78  | 982                                | 0.74                     |
| 195    | 90.56  | 901                                | 0.70                     |
| 200    | 93.33  | 828                                | 0.65                     |
| 205    | 96.11  | 762                                | 0.61                     |
| 210    | 98.89  | 702                                | 0.57                     |
| 215    | 101.67 | 647                                | 0.53                     |
| 220    | 104.44 | 597                                | 0.50                     |
| 225    | 107.22 | 552                                | 0.47                     |
| 230    | 110.00 | 511                                | 0.44                     |
| 235    | 112.78 | 473                                | 0.41                     |
| 240    | 115.56 | 438                                | 0.38                     |
| 245    | 118.33 | 407                                | 0.36                     |
| 250    | 121.11 | 378                                | 0.33                     |
| 255    | 123.89 | 351                                | 0.31                     |
| 260    | 126.67 | 327                                | 0.29                     |
| 265    | 129.44 | 304                                | 0.27                     |
| 270    | 132.22 | 284                                | 0.26                     |
| 275    | 135.00 | 265                                | 0.24                     |
| 280    | 137.78 | 247                                | 0.23                     |
| 285    | 140.56 | 231                                | 0.21                     |
| 290    | 143.33 | 216                                | 0.20                     |
| 295    | 146.11 | 203                                | 0.19                     |
| 300    | 148.89 | 190                                | 0.18                     |
| 305    | 151.67 | 178                                | 0.17                     |
| 310    | 154.44 | 167                                | 0.16                     |
| 315    | 157.22 | 157                                | 0.15                     |
| 320    | 160.00 | 148                                | 0.14                     |
| 325    | 162.78 | 139                                | 0.13                     |
| 330    | 165.56 | 131                                | 0.12                     |

A working Compressor Dome Temperature Sensor is required for:

- Protection (High/Low Temperature)
- Preheating (Sump Heat)
- Outdoor EEV Control
- Diagnostics; Reverse rotation, Flooding, Charge Level

The Dome Temperature Sensor control contains an NTC thermistor input for sensing the Compressor Dome Temperature. The thermistor has a nominal resistance of  $\approx$  10k ohms at 75°F. The minimum range required for the Dome Temperature input is -31°F to 302°F. when measured across pins J22.

**Note:** Secure Installation of Dome Sensor is required for reliable compressor & system operation.

### J21 Ambient Temperature Sensor (ODS)

These tables show the corresponding voltage, resistance and temperature readings for the Ambient, Temperature Sensor when measured across pins 5 & 14.

The power source for the Ambient, Coil and Suction Temperature sensors is 3.2VDC

| TEMP F | TEMP C | THERMISTOR<br>RESISTANCE<br>(OHMS) | VOLTS DC |
|--------|--------|------------------------------------|----------|
| -15    | -26.11 | 135976                             | 2.43     |
| -10    | -23.33 | 115112                             | 2.33     |
| -5     | -20.56 | 97745                              | 2.22     |
| 0      | -17.78 | 83247                              | 2.11     |
| 5      | -15.00 | 71108                              | 1.99     |
| 10     | -12.22 | 60916                              | 1.87     |
| 15     | -9.44  | 52334                              | 1.75     |
| 20     | -6.67  | 45088                              | 1.63     |
| 25     | -3.89  | 38952                              | 1.52     |
| 30     | -1.11  | 33742                              | 1.40     |
| 35     | 1.67   | 29307                              | 1.29     |
| 40     | 4.44   | 25520                              | 1.19     |
| 45     | 7.22   | 22280                              | 1.09     |
| 50     | 10.00  | 19499                              | 1.00     |
| 55     | 12.78  | 17108                              | 0.91     |
| 60     | 15.56  | 15045                              | 0.83     |
| 65     | 18.33  | 13262                              | 0.75     |
| 70     | 21.11  | 11717                              | 0.68     |
| 75     | 23.89  | 10375                              | 0.62     |
| 80     | 26.67  | 9207                               | 0.56     |
| 85     | 29.44  | 8188                               | 0.51     |
| 90     | 32.22  | 7297                               | 0.46     |
| 95     | 35.00  | 6516                               | 0.42     |
| 100    | 37.78  | 5830                               | 0.38     |
| 105    | 40.56  | 5227                               | 0.35     |
| 110    | 43.33  | 4695                               | 0.31     |
| 115    | 46.11  | 4224                               | 0.29     |
| 120    | 48.89  | 3808                               | 0.26     |
| 125    | 51.67  | 3439                               | 0.24     |
| 130    | 54.44  | 3111                               | 0.21     |
| 135    | 57.22  | 2820                               | 0.20     |
| 140    | 60.00  | 2559                               | 0.18     |

The Ambient Temperature Sensor control has an NTC thermistor input for sensing the outdoor air temperature and has a nominal resistance of  $\approx$  10k ohms at 75°F. The Ambient Temperature is measured on J21 header. The minimum range required for the Ambient Temperature Sensor is  $-40^{\circ}$ F to 140°F.

A working Ambient Temperature Sensor is required for the following:

- Low Pressure Monitoring
- Defrost (Heat Pump)
- Comfort Control Display (Outdoor Air Temperature)
- Aux Heat Control During Defrost (Heat Pump)
- Aux Heat Lockout
- Compressor Lockout (Heat Pump)
- Oil Management
- Humidifier Dew-Point Control
- OD EEV Startup Position
- ID EEV Startup Position
- Pre Heating (Sump Heat)
- Normal Operation of the ID and OD Fan
- Diagnostics

SENSORS

### J24 Coil, Suction and Liquid Temperature Sensor

| TEMP F | TEMP C | THERMISTOR<br>RESISTANCE<br>(OHMS) | VOLTS DC |
|--------|--------|------------------------------------|----------|
| -15    | -26.11 | 135976                             | 2.71     |
| -10    | -23.33 | 115112                             | 2.64     |
| -5     | -20.56 | 97745                              | 2.56     |
| 0      | -17.78 | 83247                              | 2.48     |
| 5      | -15.00 | 71108                              | 2.38     |
| 10     | -12.22 | 60916                              | 2.29     |
| 15     | -9.44  | 52334                              | 2.19     |
| 20     | -6.67  | 45088                              | 2.08     |
| 25     | -3.89  | 38952                              | 1.97     |
| 30     | -1.11  | 33742                              | 1.86     |
| 35     | 1.67   | 29307                              | 1.75     |
| 40     | 4.44   | 25520                              | 1.64     |
| 45     | 7.22   | 22280                              | 1.53     |
| 50     | 10.00  | 19499                              | 1.42     |
| 55     | 12.78  | 17108                              | 1.32     |
| 60     | 15.56  | 15045                              | 1.22     |
| 65     | 18.33  | 13262                              | 1.13     |
| 70     | 21.11  | 11717                              | 1.04     |
| 75     | 23.89  | 10375                              | 0.96     |
| 80     | 26.67  | 9207                               | 0.88     |
| 85     | 29.44  | 8188                               | 0.81     |
| 90     | 32.22  | 7297                               | 0.74     |
| 95     | 35.00  | 6516                               | 0.68     |
| 100    | 37.78  | 5830                               | 0.62     |
| 105    | 40.56  | 5227                               | 0.57     |
| 110    | 43.33  | 4695                               | 0.52     |
| 115    | 46.11  | 4224                               | 0.47     |
| 120    | 48.89  | 3808                               | 0.43     |
| 125    | 51.67  | 3439                               | 0.40     |
| 130    | 54.44  | 3111                               | 0.36     |
| 135    | 57.22  | 2820                               | 0.33     |
| 140    | 60.00  | 2559                               | 0.30     |

The Coil Temperature Sensor control has an NTC thermistor input for sensing the coil temperature. This reading is used by the defrost algorithm on heat pump units. The thermistor has a nominal resistance of 10k ohms at 75°F. The minimum range and resolutions as measured across the J23 header required for Coil Temperature Sensor is -50°F to 150°F.

A working Coil Temperature Sensor is required for the following:

- Defrost Initiation and Termination
- Compressor Sump Heat (Preheating)
- Diagnostics; Charge Level, Indoor/Outdoor Airflow

The Suction Temperature Sensor control utilizes an NTC thermistor input for sensing the suction/gas temperature. The thermistor has a nominal resistance of  $\approx$  10k ohms at 75°F. The minimum range and resolutions as measured across J24 required for the Suction Temperature Sensor is -50°F to 150°F.

A working Suction Temperature Sensor is required for:

- Outdoor EEV Control (Target Super Heat)
- Diagnostics; Charge level, Indoor/Oudoor Airflow

The Liquid Temperature Sensor control utilizes an NTC thermistor input for sensing the liquid temperature. The thermistor has a nominal resistance of  $\approx$  10k ohms at 75°F. The minimum range and resolutions as measured across J25 header required for the Liquid Temperature Sensor is  $-50^{\circ}$ F to  $150^{\circ}$ F.

A working Liquid Temperature Sensor is required for:

- American Standard Link Smart Charge
- Diagnostics; Charge level

### J27 Liquid Line Pressure Transducer

This table shows the corresponding voltage and pressure readings for the Liquid Line Pressure Transducer when measured across J27 header.

| PRESSURE (PSIG) | VOLTS DC<br>PIN 16 TO PIN 17 |
|-----------------|------------------------------|
| 30              | 0.66                         |
| 60              | 0.83                         |
| 90              | 1.00                         |
| 120             | 1.18                         |
| 150             | 1.35                         |
| 180             | 1.52                         |
| 210             | 1.69                         |
| 240             | 1.86                         |
| 270             | 2.03                         |
| 300             | 2.21                         |
| 330             | 2.38                         |
| 360             | 2.55                         |
| 390             | 2.72                         |
| 420             | 2.89                         |
| 450             | 3.06                         |
| 480             | 3.23                         |
| 510             | 3.41                         |
| 540             | 3.58                         |
| 570             | 3.75                         |
| 600             | 3.92                         |
| 630             | 4.09                         |
| 660             | 4.26                         |

A working Liquid Pressure Transducer is required for the following:

- American Standard Link Smart Charge
- Diagnostics; Charge Level

The Liquid Pressure Transducer control is measured across J27 White and Black and has an active 0–4.9VDC transducer input for sensing high liquid pressure.

| DESCRIPTION   | LOCATION   | WIRE COLOR |  |
|---------------|------------|------------|--|
| 4.9 VDC POWER |            | RED        |  |
| OUTPUT        | 127 Header | WHITE      |  |
| COMMON        | J27 Header | BLACK      |  |
| GROUND        |            | GREEN      |  |

SENSORS

### J26 Suction Line Pressure Transducer

This table shows the corresponding voltage and pressure readings for the Suction Line Pressure Transducer when measured across J26.

| PRESSURE (PSIG) | VOLTS DC<br>PIN 7 TO PIN 8 |
|-----------------|----------------------------|
| 10              | 0.60                       |
| 20              | 0.70                       |
| 31              | 0.81                       |
| 41              | 0.91                       |
| 51              | 1.00                       |
| 60              | 1.10                       |
| 70              | 1.20                       |
| 82              | 1.32                       |
| 92              | 1.42                       |
| 101             | 1.52                       |
| 111             | 1.62                       |
| 120             | 1.72                       |
| 130             | 1.81                       |
| 140             | 1.91                       |
| 152             | 2.03                       |
| 161             | 2.13                       |
| 171             | 2.23                       |
| 181             | 2.33                       |
| 190             | 2.43                       |
| 200             | 2.52                       |

A working Suction Pressure Sensor is required for the following:

- Start Up (Pressure Limits)
- Low Pressure, Loss of Charge Protection
- Indoor Coil Freeze Protection
- Outdoor EEV Control (Target Super Heat)
- Diagnostics; Reverse Rotation, Charge Level, Indoor/Outdoor Airflow

The Suction Pressure Transducer control is measured across J26 White & Black and has an active 0–4.9VDC transducer input for sensing low suction pressure.

| DESCRIPTION   | LOCATION   | WIRE COLOR |  |
|---------------|------------|------------|--|
| 4.9 VDC POWER |            | RED        |  |
| OUTPUT        | 126 Header | WHITE      |  |
| COMMON        | J20 Headel | BLACK      |  |
| GROUND        |            | GREEN      |  |

American Standard.

| Alert<br>Code | Alert<br>Group          | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance   | Alert<br>Description   | Possible Cause   |  |
|---------------|-------------------------|-----------------------------|---------------|--|---|--|--|--|
| 18            | Control<br>Failure      | CTRL FLT                    | 4             | Shutdown. Send Err code<br>to thermostat and Fault<br>text to CANda  | Resume normal operation.  | Internal control<br>error is detected                            | Control failure, replace<br>IVSC Or MOC. Contact<br>technical support  |  |
|               |                         | AMB T SENSE                 | 0             | For Cooling mode,<br>"Assume Ambient Temp"<br>as per Limp along mode<br>and Continue normal<br>operation. For Heating<br>mode, go to timed<br>defrost. | With actual ambient<br>temperature,<br>continue normal<br>operation. For<br>Heating mode, follow<br>demand defrost<br>algorithm   | Ambient<br>Temperature<br>Sensor alert                           | Ambient Sensor out-of-<br>range (Open/Shorted/<br>Missing)   |  |
|               |                         | COIL T SENSE                | 1             | For Cooling mode,<br>continue normal<br>operation. For heating<br>mode, go to timed<br>defrost.  | For Cooling mode,<br>continue normal<br>operation. For heating<br>mode, go to timed<br>defrost.                                   | Coil Temperature<br>Sensor alert                                 | Coil Sensor out-of-<br>range (Open/Shorted/<br>Missing)  |  |
|               |                         | LIQ T SENSE                 | 2             | Unit will not report Liquid<br>Temp to diagnostics or<br>tech app. Smart Charge<br>will not be able to run.  | Resume normal<br>operation when fault<br>no longer exists   | OD Liquid<br>temperature sensor<br>fault                         | Damaged sensor or not<br>installed   |  |
|               |                         | EXT T SENSE                 | 3             | Cooling - Normal<br>operation  | Continue normal operation   | External<br>Temperature<br>Sensor alert                          | Ext Sensor out-of range<br>(Shorted) Open/<br>Missing revert to<br>Ambient Sensor input                                  |  |
| 67            | Temp<br>Sensor<br>Fault | DOME T SENSE                | 4             | Cooling - Normal<br>operation  | Continue normal<br>operation  | Discharge<br>Temperature<br>Sensor is faulted in<br>Cooling mode | Discharge Sensor out-<br>of- range (Open/<br>Shorted/Missing)  |  |
|               |                         | DOME T SENSE                | 5             | Heating - Limp along<br>mode of constant speed<br>(compressor speed is<br>limited to 2400 RPM)   | Ramp up to demand<br>speed and resume<br>normal operation.  | Discharge<br>Temperature<br>Sensor is faulted in<br>Heating mode | Discharge Sensor out-<br>of-range (Open/<br>Shorted/Missing)   |  |
|               |                         | SUCT T SENSE                | 6             | Cooling - Normal<br>operation  | Continue normal operation   | Suction<br>Temperature<br>Sensor is faulted in<br>Cooling mode   | Suction Sensor out-of-<br>range (Open/Shorted/<br>Missing)   |  |
|               |                         |                             | SUCT T SENSE  | 7  | Heating - Limp along<br>mode of constant speed<br>(Compressor speed is<br>limited to 2400 RPM, EEV<br>is locked to safe position) | Ramp up to demand<br>speed and resume<br>normal operation.       | Suction<br>Temperature<br>Sensor is faulted in<br>Heating mode   | Suction Sensor out-of-<br>range (Open/Shorted/<br>Missing)   |
|               |                         |                             | CDT UNATCHD   | 8  | Heating - Limp along<br>mode of constant speed<br>(compressor speed is<br>limited to 2400 RPM)                                    | Ramp up to demand<br>speed and resume<br>normal operation.       | Compressor<br>Discharge<br>Temperature<br>Sensor not<br>attached to<br>Compressor<br>(Heating Mode)                      | Compressor Discharge<br>Temperature Sensor not<br>attached to Compressor<br>(Heating Mode)<br>Introduced with<br>AOCSoftware Version 2,<br>Fall of 2014) |
|               | Defrost<br>Fault        | DFT FAULT A                 | 0             | As defined in Defrost<br>algorithm   | Continue normal<br>operation  | Defrost Fault A has<br>been detected                             | Low heat pump capacity<br>(Inoperative<br>compressor, loss of<br>charge, shorted coil<br>sensor, open ambient<br>sensor) |  |
| 68            |                         | DFT FAULT B/C               | 1             | As defined in Defrost<br>algorithm   | Continue normal operation   | Defrost Fault B or C<br>has been detected                        | Fault B indicates 10<br>defrosts terminated on<br>time override. Fault C<br>indicates sensor High<br>Delta T.            |  |
|               |                         | DFT FAULT<br>A(B/C)         | 2             | As defined in Defrost<br>algorithm   | Continue normal operation   | Defrost Fault A and<br>B or A and C have<br>been detected        | Within a given length of time, both faults existed   |  |

| Alert<br>Code | Alert<br>Group                       | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence  | State action on clearance   | Alert<br>Description  | Possible Cause   |
|---------------|--------------------------------------|-----------------------------|---------------|---|---|---|--|
|               |                                      | HP SHORT LO                 | 0             | 5 min of compressor<br>lockout and send "WAIT<br>"to thermostat   | Restart with reduced<br>capacity. (Capacity<br>reduced by 1/5 with<br>each occurrence)                              | High pressure<br>switch has<br>tripped resulting in<br>a High Pressure<br>Short Lock Out.   | Overcharged. <b>Cooling</b><br><b>Mode:</b> Outdoor Fan<br>Failure, clogged coil,<br>recirculation, excessive<br>high ambient, non<br>condensable. <b>Heating</b><br><b>Mode:</b> Indoor Fan<br>Failure, clogged coil,<br>non condensable. |
| 80            | High<br>Pressure<br>Monitor<br>Fault | HP HARD LO                  | 1             | Lockout compressor<br>operation until power<br>cycle, No system<br>operation  | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | 6 High Pressure<br>Short Lock Out<br>events have<br>occurred resulting<br>in a High Pressure<br>Hard Lock Out.<br>(High Pressure<br>Limit = 650psig)  | Overcharged. <b>Cooling</b><br><b>Mode:</b> Outdoor Fan<br>Failure, clogged coil,<br>recirculation, excessive<br>high ambient, non<br>condensable. Heating<br>Mode: Indoor Fan<br>Failure, clogged coil,<br>non condensable.               |
|               |                                      | HP RED RPS                  | 2             | On restart, after short<br>lockout, compressor will<br>operate at reduced<br>capacity and this alert is<br>declared. (Message on<br>Tstat informing of<br>reduced capacity) Note:<br>Recover reduced capacity<br>with each 2 hr run time<br>window without an HPCO<br>trip. | Normal operation<br>resumes.  | High Pressure trip<br>point has been<br>exceeded and a 5<br>minute time out has<br>been enforced.<br>Restart is allowed<br>but with reduced<br>capacity.  | Overcharged. <b>Cooling</b><br><b>Mode:</b> Outdoor Fan<br>Failure, clogged coil,<br>recirculation, excessive<br>high ambient, non<br>condensable. <b>Heating</b><br><b>Mode:</b> Indoor Fan<br>Failure, clogged coil,<br>non condensable. |
| 88            | Ground<br>fault                      | GND FAULT LO                | 1             | Emergency shutdown.<br>Drive will protect itself.   | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | Grounding issue<br>from output of the<br>drive. If the sum of<br>all three currents<br>exceeds 10 amp to<br>ground  | Burnt winding, faulty<br>current sensor, internal<br>board short, pinched<br>compressor lead<br>(shorted). Run Drive<br>Test. (GoTo<br>"Compressor<br>Verification"<br>troubleshooting flow<br>chart)                                      |
| 91            | Communi-<br>cation Fault             | SYS COM ERR                 | 2             | Shutdown if Heat/Cool<br>demand message not<br>received for 3 reporting<br>intervals.   | Resume normal<br>operation  | Loss of Heat/Cool<br>demand message   | Open/Shorted Data line<br>Check for reversed<br>polarity   |
|               |                                      | NO SYS CLK                  | 3             | Shutdown  | Resume normal<br>operation  | Loss of Bit Master  | Bit Master Control Fault   |
| 94            | System<br>Communi-<br>cation Error   | SYS COMM ERR                | 0             | Shutdown  | Resume normal<br>operation  | Master detects<br>slave(s) missing,<br>user checks<br>equipment table to<br>find out what<br>devices are missing<br>we would like to<br>know what devices<br>are missing -<br>consider for future<br>implementation.<br>This alert to be<br>reported for<br>missing status on<br>following slave<br>devices only<br>1. ID AHC | ID unit or OD unit is<br>powered down<br>Check for loose/ bad<br>connection between ID<br>and OD unit and System<br>Controller   |
| 106           | External<br>Shutdown<br>Fault        | OD<br>EXT SW OPEN           | 1             | Compressor cooling<br>operation shall not be<br>allowed.  | Resume normal<br>operation. Cooling<br>operation allowed.   | 2. OD AOC<br>External shutdown<br>switch is Active and<br>input at T3 to T4 or<br>J2 to J3 is open  | External Load Shed<br>device is active with<br>external switch<br>configured to Active and<br>input at T3 to T4 or J2 to<br>J3 is open   |

| Alert<br>Code | Alert<br>Group   | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance   | Alert<br>Description  | Possible Cause  |
|---------------|--|-----------------------------|---------------|--|---|---|---|
| 106           | Indoor<br>External<br>Switch Has<br>Been<br>Activated    | ID<br>EXT SW2 OPEN          | 0             |  |   | The External Switch<br>configuration has<br>been enabled and<br>external switch<br>contacts are open<br>at the indoor unit                        |   |
| 106           | Indoor<br>External<br>Switch #2<br>Has Been<br>Activated | ID                          | 0             |  |   | Indoor External<br>Switch #2 Has Been<br>Activated  |   |
| 113           | Protection<br>Fault                                      | LIQ P SENSE                 | 0             | Unit will not report Liquid<br>pressure to diagnostics or<br>tech app. Smart Charge<br>will not be able to run                                   | Resume normal<br>operation when fault<br>no longer exists   | OD liquid pressure<br>sensor fault  | Damaged Transducer<br>open/ short. Should<br>have 5vdc supply<br>voltage to transducer.                       |
|               |  | PM DATA ERR                 | 0             | Continue normal operation  | Continue normal<br>operation  | PM data corrupt   | PM Error  |
| 114           | Bad or<br>Missing PM                                     | PM MISSING                  | 3             | Continue normal operation  | Continue normal operation   | PM missing with<br>good local copy  | PM Error  |
|               |  | PM UNIT ERR                 | 4             | Continue normal operation  | Continue normal operation   | Bad data in PM with good local copy   | PM error  |
| 114           | Bad or   | PM MEM ERR                  | 5             | Shutdown. No<br>compressor operation<br>until a good PM is<br>inserted.  | Resume normal operation   | Bad data in PM with<br>no local copy  | PM Error  |
| 114           | Missing PM   | PM MISSING                  | 6             | Shutdown. No<br>compressor operation<br>until a good PM is<br>inserted.  | Resume normal<br>operation  | PM bad or missing<br>with no local copy   | PM Error  |
| 155           | OD EEV<br>Motor Fault                                    | EEV MTR ERR                 | 2             | Can not run in Heating<br>mode, Can run in Cooling<br>mode   | Power cycle   | The OD EEV electric coil has an open or intermittent short circuit.   | EEV motor coil open or shorted  |
|               | Motor Fault  | OD EEV DIAG ER              | 3             | Limp Mode  | EEV operates for PM steps continuously  | Diagnostic current<br>or voltage valves<br>are not in range   | EEV motor coil open or shorted  |
| 156           | System<br>Low Charge<br>Fault                            | LOW CHARGE                  | 1             | High Superheat<br>occurrences  | Superheat Change<br>occurs and allows<br>control within the EEV<br>range of operation.<br>(Superheat target is<br>10 degrees +/- 4) | High Superheat<br>occurrence of 35<br>degrees or more<br>has been detected<br>for more than 60<br>minutes.  | System low charge,<br>liquid line restriction,<br>sensor calibration  |
| 159           | Unit Bus<br>Fault  | IPC3 COM ERR                | 5             | OD Continue normal operation   | Continue normal<br>operation. Technician<br>interface available   | Display Assembly<br>communication<br>error  | Wire assembly between<br>Display Assembly and<br>IVSC board   |
| 164           | Outdoor<br>EEV Valve<br>Migrated<br>Open                 | EEV OPEN ERR                | 2             | The valve is not<br>responding to a change in<br>position, EEV supposedly<br>opened fully and no<br>change to accommodate<br>superheat occurred. | Superheat Change<br>occurs and allows<br>control within the EEV<br>range of operation   | EEV migrated to<br>open position but<br>superheat is not at<br>the desired set<br>point. Valve is not<br>responding to a<br>change in position.   | Possible stuck valve or<br>sensor(s) out of<br>calibration  |
| 104           | Outdoor<br>EEV Valve<br>Migrated<br>Closed               | EEV CLSE ERR                | 3             | The valve is not<br>responding to a change in<br>position, EEV supposedly<br>closed fully and no<br>change to accommodate<br>superheat occurred. | Superheat Change<br>occurs and allows<br>control within the EEV<br>range of operation   | EEV migrated to<br>closed position but<br>superheat is not at<br>the desired set<br>point. Valve is not<br>responding to a<br>change in position. | Possible stuck valve or<br>sensor(s) out of<br>calibration  |
| 165           | Low<br>Superheat<br>Error                                | LO SUPERHEAT                | 1             | Low Superheat<br>occurrences   | Superheat Change<br>occurs and allows<br>control within the EEV<br>range of operation   | Low supper heat<br>(less than 3<br>degrees)has been<br>detected for more<br>than 60 minutes   | Possible stuck valve,<br>sensor(s) out of<br>calibration, low airflow,<br>overcharge, check valve<br>leaking. |
| 166           | Low<br>Superheat<br>Error                                | LO SUPERHEAT                | 1             | Low Superheat with EEV<br>closed   | Superheat Change<br>occurs and allows<br>control within the EEV<br>range of operation   | EEV valve closed<br>and still flooding  | Possible stuck valve,<br>sensor(s) out of<br>calibration, low airflow,<br>overcharge, check valve<br>leaking. |

| Alert<br>Code | Alert<br>Group  | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance   | Alert<br>Description  | Possible Cause  |
|---------------|---|-----------------------------|---------------|--|---|---|---|
| 172           | Key fault   | KEY FAULT                   | 1             | OD continue normal<br>operation. CANda shall<br>quit generating key<br>events and will stay on<br>same screen till timeout<br>and then jump to default<br>screen.  | Continue normal<br>operation. Technician<br>interface available   | Display Assembly<br>has a stuck key   | Faulty Display Assembly   |
| 174           | Suction<br>Pressure<br>Sensor<br>Fault                | SUCT P SENSE                | 0             | Shutdown and enter a<br>hard lockout.<br>Compressor locked out<br>until power cycle and<br>requires service call.  | Power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation.   | Pressure transducer<br>is missing, open,<br>shorted or out of<br>range.   | Wiring or component<br>failure. (System under<br>vacuum or suction<br>pressure over 500psig)  |
|               | Limp Along  | LIMP MODE                   | 0             | High or Low superheat<br>detected for at least 20<br>minutes. Limp Mode can<br>also be triggered by Loss<br>of Sensor reading. Look<br>for Sensor Error. Limit<br>Compressor Speed to a<br>constant value. | Ramp up to demand<br>speed (normal<br>operation)  | High or Low<br>superheat detected<br>for at least 20<br>minutes. Limp<br>Mode can also be<br>triggered by Loss of<br>Sensor reading.<br>Look for Sensor<br>Error. Limit<br>Compressor Speed<br>to a constant value.   | Problem with refrigerant<br>pressure or flow (high or<br>lowsuperheat). Sensor<br>Faulted (out of range).<br>Dome temp, suction<br>temp, ambient temp,<br>indoor EEV temp sensor<br>(EEV in safe mode). |
| 175           | Mode  | LIMP MOD LO                 | 1*            | Loss of Suction Pressure<br>Transducer reading<br>forces shut down and<br>Hard Lock  | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation.   | Shutdown. Can't<br>start system<br>without Service<br>being called. Send<br>error to thermostat<br>and alert menu in<br>CANda   | Failed suction pressure<br>transducer, or multiple<br>simultaneous sensor<br>failures. Evaluate<br>sensor failure alerts for<br>troubleshooting /<br>resolution.  |
|               |   | MAX SH LIMP                 | 2             | Limp along leaky bucket<br>full  | Power Cycle   | Limp along mode<br>max time expired   | Charge, Airflow, EEV not closing, 3rd part coil   |
|               |   | LOW SH LIMP                 | 3             | Low SH   | When SH goes to<br>acceptable valve   | Low SH  | Charge, Airflow, EEV not<br>closing, 3rd part coil  |
| 175           | Suction<br>Pressure<br>Range<br>Cutout /<br>Limp Mode | SUCT P HI                   | 1*            |  | With a call for cooling<br>capacity, the blower<br>will turn on for up to<br>10 minutes in an<br>attempt to lower the<br>suction pressure. If<br>the suction pressure<br>is still above 375 psig<br>at the 10 minute<br>mark, the compressor<br>will be allowed to run<br>for up to 90 seconds.<br>If the suction<br>transducer is still out<br>of range, a fault will<br>then trigger. | For Outdoor<br>Software Version 3.<br>X and higher:<br>**Compressor<br>temporarily<br>disabled due to the<br>suction pressure<br>transducer being<br>out of range on the<br>high end (above<br>approx. 375 psig).<br>Compressor will not<br>be allowed to<br>operate until<br>pressure drops<br>below approx. 365<br>psig.<br>For Outdoor<br>Software Version<br>1.0 & 2.0:<br>**Compressor runs<br>fixed speed due to<br>high or low<br>superheat in<br>heating mode for an<br>extended time<br>period | Refrigerant static<br>pressure is > 375 psig<br>due to high<br>temperatures or a mal-<br>function of the<br>transducer.   |

| Alert<br>Code | Alert<br>Group                          | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence  | State action on clearance   | Alert<br>Description  | Possible Cause   |
|---------------|---|-----------------------------|---------------|---|---|---|--|
|               |   | DRV COMM LO                 | 0             | With communication<br>error message, the drive<br>must shut down.   | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | Loss of internal<br>communication<br>within the Drive.  | Loss of internal<br>communication within<br>the Drive. On a<br>persistent 176.00 error,<br>the technician should<br>cycle power to the ODU.<br>If error 176.00 returns,<br>replace the Drive. If<br>replacement Drive has<br>the same issue,<br>investigate for EMI and<br>source. |
| 176           | Modbus<br>Communi-<br>cation<br>Failure | DRV COMM CO                 | 1             | As soon as<br>communication error<br>message flags, call shut<br>down operation and then<br>call communication<br>check-up operation.<br>Retry 10 times and then<br>lockout.  | Resume normal<br>operation  | Loss of<br>communications<br>between AOC and<br>MOC   | Open or damaged circuit<br>between AOC and MOC   |
|               |   | AOC COMM CO                 | 2             | As soon as<br>communications error,<br>AOC should internally<br>retry to establish<br>communication with<br>Demand micro. If unable,<br>a reset of the AOC should<br>occur. After 10 times the<br>system should hard<br>lockout | Resume normal<br>operation  | Loss of<br>communications<br>between main AOC<br>micro and demand<br>micro  | Internal error   |
|               |   | CUR DER                     | 0             | Compressor speed<br>Derated.  | Ramp up to demand<br>speed (normal<br>operation).   | Internal Derate is<br>active due to high<br>Drive output<br>current   | High load conditions.  |
|               |   | CUR EX DER                  | 1             | Compressor speed<br>Derated. This alert shall<br>be an indication of an<br>extended Derated<br>performance.   | Ramp up to demand<br>speed (normal<br>operation).   | Drive current is<br>above threshold<br>and the system is<br>being Derated for<br>an extended period<br>of time.   | High load conditions.  |
|               |   |                             | SW CUR CO     | 2   | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.                                | Resume normal<br>operation  | Drive output<br>current exceeds<br>internal limit set for<br>current sensor  |
| 177           | Drive<br>Current<br>Failure             | HW CUR CO                   | 3             | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal operation   | Drive output<br>current exceeds<br>internal limit set for<br>current sensor   | Compressor failure<br>(locked rotor, shorted<br>windings), Drive<br>hardware failure (Run<br>Drive Diagnostics)  |
|               |   | CURRENT LO                  | 4             | Emergency shutdown  | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | 5 occurrences of<br>HW CUR CO in 1<br>hour, or 15<br>occurrences of SW<br>CUR CO in 1 hour.<br>Each hour of<br>runtime without a<br>HW or SW cutout<br>will reduce the total<br>count by 1. | High load conditions for<br>5 consecutive over<br>current cutout periods.<br>Go to Drive Diagnostic<br>Test in CANda. Also see<br>Compressor Verification<br>Flowchart. Choke<br>possibly not plugged in.  |
|               |   | FAN CUR CO                  | 5             | Shutdown AOC send<br>"MOC clear alarm"<br>message every 5 min and<br>retries demand. After 10<br>retries also set universal<br>hard lockout alarm   | Resume normal<br>operation  | OD Fan IPM<br>Overcurrent or OD<br>FAn Current<br>Detection Loop<br>Fault has occurred<br>from MOC  | MOC Fan Overcurrent  |

| Alert<br>Code | Alert<br>Group                              | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance   | Alert<br>Description  | Possible Cause  |
|---------------|---|-----------------------------|---------------|--|---|---|---|
|               |   | DC HI CO                    | 0             | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.   | Resume normal<br>operation  | DC bus voltage is<br>greater than<br>480VDC   | PFC hardware failure.<br>Run Drive Diagnostic<br>Test to verify failure.<br>Call for tech support,<br>record failure mode for<br>warranty claim before<br>replacing Drive. This<br>error can occur after a<br>power disconnect.                                       |
| 178           | DC Voltage<br>Failure                       | DC LOW CO                   | 1             | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.   | Resume normal<br>operation  | DC bus voltage is<br>less than 220VDC   | Low line voltage.Verify<br>supply voltage is<br>between 187 VAC and<br>253VAC.This error can<br>occur after a power<br>disconnect.  |
|               |   | DC EXC HI LO                | 2             | DC Voltage Hi Lockout<br>has occurred 10 times<br>consecutively. Control<br>will clear the fault and<br>retry every 5 minutes. | Control will clear fault<br>when condition no<br>longer exists (DC bus<br>voltage is less than<br>480VDC).          | DC Bus excessive<br>over voltage after<br>10 consecutive 5<br>minute cutouts<br>(178.00)  | PFC hardware failure.<br>Run Drive Diagnostic<br>Test to verify failure.<br>Call for tech support,<br>record failure mode for<br>warranty claim before<br>replacing Drive. This<br>error can occur after a<br>power disconnect.                                       |
|               | Power<br>Module<br>Tempera-<br>ture Failure | REC TEMP DER                | 0             | Compressor speed<br>Derated.   | Ramp up to demand<br>speed (normal<br>operation).   | Rectifier<br>temperature<br>greater than the<br>Derate threshold  | High Load condition,<br>heat sink performance<br>loss (check thermal<br>grease, cold plate<br>torque)   |
|               |   | REC T EX DER                | 1             | Compressor speed<br>Derated. This alert shall<br>be an indication of an<br>extended Derated<br>performance.                    | Ramp up to demand<br>speed (normal<br>operation).   | Rectifier<br>temperature<br>greater than the<br>Derate threshold<br>and the system is<br>being Derated for<br>an extended period<br>of time | High Load condition,<br>heat sink performance<br>loss (check thermal<br>grease, cold plate<br>torque) possible Drive<br>hardware failure (Run<br>Drive diagnostics)   |
| 179           |   | REC TEMP LO                 | 2             | Emergency shutdown   | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | Rectifier<br>temperature<br>greater than the<br>shutdown threshold  | High Load condition,<br>heat sink performance<br>loss (check thermal<br>grease, cold plate<br>torque) possible Drive<br>hardware failure (Run<br>Drive diagnostics) Call<br>for tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive. |
|               |   | INV TEMP DER                | 3             | Compressor speed<br>Derated.   | Ramp up to demand<br>speed (normal<br>operation).   | Inverter<br>temperature<br>greater than the<br>Derate threshold   | High Load condition,<br>heat sink performance<br>loss (check thermal<br>grease, cold plate<br>torque)   |
|               |   | INV T EX DER                | 4             | Compressor speed<br>Derated. This alert shall<br>be an indication of an<br>extended Derated<br>performance.                    | Ramp up to demand<br>speed (normal<br>operation).   | Inverter<br>temperature<br>greater than the<br>Derate threshold<br>and the system is<br>being Derated for<br>an extended period<br>of time  | High Load condition,<br>heat sink performance<br>loss (check thermal<br>grease, cold plate<br>torque) possible Drive<br>hardware failure (Run<br>Drive diagnostics)   |

| Alert<br>Code | Alert<br>Group                              | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance   | Alert<br>Description   | Possible Cause  |
|---------------|---|-----------------------------|---------------|--|---|--|---|
| 179           | Power<br>Module<br>Tempera-<br>ture Failure | INV TEMP LO                 | 5             | Emergency shutdown   | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | Inverter<br>temperature<br>greater than the<br>shutdown threshold  | High Load condition,<br>heat sink performance<br>loss (check thermal<br>grease, cold plate<br>torque) possible Drive<br>hardware failure (Run<br>Drive diagnostics) Call<br>for tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive. |
|               |   | FAN IPM TEMP                | 6             |  | Resume normal<br>operation  | Fan module over<br>temp  | Clod Plate not attached,<br>thermal grease Control<br>box ventilation High OD<br>conditions   |
| 180           | Supply<br>Voltage<br>Failure                | HI PWR DER                  | 0             | Compressor speed<br>Derated.   | Ramp up to demand<br>speed (normal<br>operation).   | Low supply voltage<br>and/or high power<br>output from Drive<br>-compressor<br>running at a<br>reduced RPM<br>(Derate) | Maximum power is<br>reduced with line<br>voltage less than 200<br>VAC. High load<br>conditions,<br>recirculation, dirty coils,<br>low airflow   |
|               |   | LOW VOLT CO                 | 2             | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes. | Resume normal<br>operation  | Supply voltage is<br>less than 175VAC  | Supply voltage is less<br>than 175 VAC  |
| 180           | Supply<br>Voltage<br>Failure                | HIGH PWR CO                 | 3             | Shutdown and retry after<br>5 minutes  | Resume normal operation   | Drive output<br>current exceeds<br>internal limit set for<br>current sensor  | High load condition.<br>Overcharge, dirty coil<br>(s), low airflow,<br>recirculation,<br>compressor failure,<br>Drive hardware failure<br>(Run Drive Diagnostics)   |

| Alert<br>Code | Alert<br>Group                     | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance  | Alert<br>Description  | Possible Cause  |
|---------------|------------------------------------|-----------------------------|---------------|--|--|---|---|
|               | Gate Drive<br>Failure              | GATE DRV CO                 | 0             | IGBT Failure. Gate driver<br>fault is activated. Control<br>will clear the fault and<br>retry every 5 minutes. | Control will clear fault<br>when condition no<br>longer exists, 10<br>occurrences of gate<br>drive failure cause the<br>control to trip lock,<br>which can only be<br>cleared with a power<br>cycle. | Drive hardware<br>failure alert   | Drive hardware failure.<br>10 consecutive<br>occurrences will result<br>in an Err 181.07  |
|               | Motor<br>Phase Loss<br>Detection   | PHS LOSS CO                 | 2             | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.                           | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.   | Compressor cable<br>connection or<br>motor winding<br>problem. (Verify<br>wiring and<br>windings) | Compressor cable<br>connection or motor<br>winding problem.<br>(Verify wiring and<br>windings) Run Drive<br>Diagnostics to confirm<br>failure mode.   |
| 181           | Stall<br>Detection                 | STALL DET CO                | 4             | Emergency shutdown.<br>Locked Rotor. Control will<br>clear the fault and retry<br>every 5 minutes.             | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.   | Locked Rotor<br>Condition has been<br>detected  | Locked Rotor Condition<br>has been detected. Run<br>Drive Diagnostics to<br>confirm failure mode.<br>Verify system is not<br>grossly overcharged<br>and that service valves<br>are open. Replace<br>compressor. |
|               | Gate Drive<br>Failure Trip<br>Lock | GATE DRV LO                 | 7             | 10 consecutive<br>occurrences of gate drive<br>failure   | Control needs to be power cycled.  | 10 consecutive<br>occurrences of gate<br>drive failure alert                                      | Drive hardware failure.<br>Run Drive Diagnostic<br>Test to confirm failure<br>mode. Call for tech<br>support, record failure<br>mode for warranty claim<br>before replacing Drive.                              |
|               | Illegal<br>Configura-<br>tion      | CONFIG ERR                  | 8             | Trip lock upon occurrence  | Can only be cleared<br>with a Power Cycle  | Improper<br>parameters used in<br>Personality Module  | Data in PM is corrupt or wrong PM installed.  |
|               | No Motor                           | NO MOTOR                    | 9             | Shutdown. Send "clear<br>alarm" message every 5<br>min and retry demand  | Resume normal<br>operation   | The compressor<br>motor is not<br>detected (all three<br>windings are not<br>detected)            | Compressor cable<br>missing or not plugged<br>in, all compressor<br>windings shorted open.  |

| Alert<br>Code | Alert<br>Group   | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence  | State action on clearance   | Alert<br>Description   | Possible Cause  |
|---------------|--|-----------------------------|---------------|---|---|--|---|
|               | Initializa-<br>tion Error                              | INIT ERR                    | 10            | Emergency Shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.                      | Internal fault with<br>micro and cannot<br>initialize  | Cycle power. If error<br>continues call for tech<br>support, record failure<br>mode for warranty claim<br>before replacing Drive. |
|               | ADC<br>Supply<br>Range<br>exceeded                     | ADC SUP EX                  | 11            | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.                      | Internal<br>communication<br>fault   | If error continues call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.              |
|               | ADC<br>Inverter<br>tempera-<br>ture range<br>exceeded  | ADC INV T EX                | 12            | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.                      | Internal fault with<br>temperature<br>sensor.  | If error continues call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.              |
| 181           | ADC<br>Rectifier<br>tempera-<br>ture range<br>exceeded | ADC REC T EX                | 13            | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.                      | Internal fault with<br>temperature<br>sensor.  | If error continues call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.              |
| 101           | ADC<br>reference<br>range<br>exceeded                  | ADC REF EX                  | 14            | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.                      | Internal fault with<br>micro   | If error continues call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.              |
|               | ADC<br>current<br>range error                          | ADC CUR EX                  | 15            | Emergency shutdown.<br>Control will clear the fault<br>and retry every 5<br>minutes.  | Resume normal<br>operation. Control will<br>clear fault when<br>condition no longer<br>exists.                      | Internal fault with<br>current sensor  | If error continues call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.              |
|               | ADC  | MOC INT FLT                 | 16            | Shutdown  | Resume normal<br>operation when fault<br>no longer exists   | Drive internal<br>protections fault  | Improper drive<br>configuration or drive<br>grounding. Call for drive<br>authorization if alert<br>continues                      |
|               | ADC  | MOC SENS INT<br>FLT         | 17            | Shutdown  | Resume normal<br>operation when fault<br>no longer exists   | Heat Sink<br>Temperature sensor<br>fault   | Improper drive<br>configuration or drive<br>grounding. Call for drive<br>authorization if alert<br>continues                      |
|               |  | STRT SOFT LO                | 0             | Can't execute start-up<br>algorithm Can't start<br>system for at least 5<br>minutes. Proceed to<br>Normal shutdown. Send<br>"Wait" to thermostat,<br>send Alert to CANda<br>home screen menu and<br>history | Resume normal<br>operation  | Compressor has a<br>failed startup<br>attempt.   | Drive is limiting<br>compressor speed due<br>to Inverter high<br>temperature or high<br>current.                                  |
| 182           | Startup<br>Algorithm<br>Fault                          | STRT HARD LO                | 1             | Shutdown. Can't start<br>system without Service<br>being called. Send error<br>to thermostat and alert<br>menu in CANda   | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation. | 5 startup soft<br>lockouts occurred<br>without a<br>successful start.  | Drive is limiting<br>compressor speed due<br>to Inverter high<br>temperature or high<br>current.                                  |
|               |  | COMP STRT FLT               | 2             | Shutdown soft lock 5<br>minutes   | Resume normal<br>operation when fault<br>no longer exists or-<br>proceed to Hard<br>Lockout                         | Compressor failed<br>to reach startup<br>speed within 3<br>minutes   | Other possible faults<br>contributing Refrigerant<br>overcharge Liquid in<br>compressor- new<br>startup. Allow Sump<br>heat       |
| 183           | Shutdown<br>Algorithm<br>Fault                         | SHTDWN CO                   | 0             | Control is reset internally.<br>Retry after 5 minutes.  | Resume normal<br>operation after<br>compressor comes to<br>a halt.  | Compressor does<br>not come to a<br>complete stop even<br>after the defined<br>time and continues<br>to run even after<br>control is released. | Loss of internal<br>communication. If error<br>continues after system<br>resets, call for tech<br>support.                        |

| Alert<br>Code | Alert<br>Group                   | Display<br>Assembly | Sub-<br>alarm | State action on occurrence  | State action on clearance  | Alert<br>Description   | Possible Cause  |   |   |  |
|---------------|----------------------------------|---------------------|---------------|---|--|--|---|---|---|--|
| 184           | Protection<br>Algorithm<br>Fault | Text<br>IDCF CO     | 0             | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history | Resume normal<br>operation after<br>suction pressure is<br>greater than 107psig<br>(35°F saturated)and<br>compressor cutout<br>time has elapsed. Cut<br>Out Time = 5 minutes | (In cooling mode)<br>Indoor coil freeze<br>protection is active.<br>Suction pressure<br>sensor is <78psig<br>(20°F saturated)<br>for 20 minutes. | Restricted airflow, low<br>charge, low ambient<br>operation, restriction in<br>refrigerant system or<br>metering device.  |   |   |  |
|               |                                  | CDT HI SP CO        | 1             | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history | Resume normal<br>operation after cutout<br>time has elapsed.<br>CO=15 minutes  | Compressor High<br>Temperature<br>Protection at High<br>Speed- Shutdown<br>(Dome Temp<br>Sensor).  | High super heat at<br>compressor - Low<br>charge, restricted<br>metering device,<br>restricted condenser<br>airflow in cooling mode,<br>sensor accuracy, high<br>indoor ambient in heat<br>mode, (Indoor set point<br>above 80°F) (Increase<br>IDairflow) |   |   |  |
|               |                                  | CDT LO SP CO        | CDT LO SP CO  | CDT LO SP CO  | CDT LO SP CO   | 2  | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history   | Resume normal<br>operation after<br>compressor cutout<br>time has elapsed.<br>CO=15 minutes | Compressor High<br>Temperature<br>Protection at Low<br>Speed-Shutdown<br>(Dome Temp<br>Sensor). | High super heat at<br>compressor - Low<br>charge, restricted<br>metering device,<br>restricted condenser<br>airflow in cooling mode,<br>sensor accuracy, high<br>indoor ambient in heat<br>mode, (Indoor set point<br>above 80°F) (Increase<br>ID airflow) |
|               |                                  | LSPP CLG CO         | 3             | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history | Resume normal<br>operation after<br>compressor cutout<br>time has elapsed.<br>CO=5 minutes   | Low Suction<br>Pressure Protection<br>in Cooling Mode.<br>Less than 50 PSIG  | Low charge, EEV pump<br>down, restriction.<br>Pressure transducer<br>calibration.   |   |   |  |
| 184           | Protection<br>Algorithm<br>Fault | LSPP HTG CO         | 4             | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history | Resume normal<br>operation after<br>compressor cutout<br>time has elapsed.<br>CO=5 minutes   | Low Suction<br>Pressure Protection<br>in Heating Mode.<br>Less than 25 PSIG  | Low charge, EEV pump<br>down, restriction.<br>Pressure transducer<br>calibration. Extremely<br>low outdoor ambient<br>(ODTless than minus<br>10°F)  |   |   |  |
|               |                                  | MCLP CO             | 5             | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history | Resume normal<br>operation after<br>compressor cutout<br>time has elapsed.<br>CO=5 minutes   | Maximum Current<br>Low Speed<br>Protection. High<br>compressor load<br>during low speed<br>operation.  | System operating<br>under temperature<br>extremes. Possible<br>Derate condition, high<br>compression ratio,<br>damaged compressor<br>(bearings/scroll set<br>galled). Check for high<br>dome temperature alert<br>in previous history.                    |   |   |  |
|               |                                  | DIAGCUR CO          | 6             | Shutdown. Soft lockout.<br>Send "Wait" to<br>thermostat, send Alert to<br>CANda home screen<br>menu and history | Resume normal<br>operation after<br>compressor cutout<br>time has elapsed.<br>CO=5 minutes   | In the compressor<br>heating mode,<br>current has<br>exceeded allowable<br>limit at the<br>operating<br>conditions.                              | At high speed operation<br>(3600 RPM and above)<br>Drive output current<br>limit has been<br>exceeded. Check for low<br>indoor airflow, high<br>system charge.  |   |   |  |
|               |                                  | MAX NORM LO         | 7             | Can't start system<br>without Service being<br>called. Send error to<br>thermostat and alert<br>menu in CANda   | Can be cleared only<br>on power cycle. After<br>power cycle, the<br>compressor shall<br>resume normal<br>operation.  | Maximum number<br>of protection<br>shutdowns (Err<br>184.xx) have<br>occurred.   | Check previous history<br>for 184.xx faults leading<br>to lockout.  |   |   |  |
|               |                                  | HARD LOCKOUT        | 8             | Can't start system<br>without Service being<br>called. Send error to<br>thermostat and alert<br>menu in CANda   | Can be cleared only<br>on power cycle.<br>Resume normal<br>operation.  | Universal Hard<br>Lockout. Outdoor<br>EEV will drive open.   | Occurs anytime the<br>system enters the Hard<br>Lockout State.<br>Investigate Alerts<br>leading to this condition.  |   |   |  |

| Alert<br>Code | Alert<br>Group                  | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance  | Alert<br>Description  | Possible Cause  |   |
|---------------|---------------------------------|-----------------------------|---------------|--|--|---|---|---|
| 184           | Protection<br>Algorithm         | INT LUBE FLT                | 9             | Send error to thermostat<br>and alert menu in CANda<br>history                                 | 5 Minute compressor<br>soft lockout time has<br>elapsed  | Internal Lubrication<br>Failure. For 60<br>minutes internal<br>lube does not occur<br>and compressor<br>RPM is below the<br>limitation for<br>internal lube to be<br>satisfied. | A Derate condition<br>exists that does not<br>allow internal lube<br>speed to be achieved<br>when needed. Check<br>for cause of Derate. |   |
|               | Fault                           | SOV MODE WRG                | 10            | Unit running in opposite<br>mode 5 minute soft<br>lockout                                      | Resume normal<br>operation   | LSOV is in heating<br>mode when system<br>is calling for cooling  | Reprogram drive AOC<br>software SOV<br>disconnected or<br>mounting. If alert<br>continues, call for<br>replacement<br>authorization     |   |
|               |                                 | CDTPHI HD                   | 0             | Dome temperature is<br>high. Limit compressor<br>speed to prevent higher<br>load.              |  | Compressor Dome<br>Temperature<br>Protection, Limit<br>compressor speed.  | Low outdoor ambient heating condition.  |   |
|               |                                 | CDTPHI DN                   | 1             | Dome temperature is<br>high. Decrease<br>compressor speed to<br>reduce load.                   |  | Compressor Dome<br>Temperature<br>Protection, Derate<br>compressor speed.   | Low outdoor ambient heating condition.  |   |
|               |                                 | CDTPLO UP                   | 2             | Dome temperature is<br>high. Increase<br>compressor speed to<br>improve compressor<br>cooling. |  | Compressor Dome<br>Temperature<br>Protection,<br>Increase<br>compressor speed.  | Low speed heating with<br>high indoor ambient.  |   |
|               |                                 | CDTPLO HD                   | 3             | Dome temperature is<br>high. Limit compressor<br>speed to prevent higher<br>load.              |  | Compressor Dome<br>Temperature<br>Protection, Limit<br>compressor speed.  | Low speed heating with<br>high indoor ambient.  |   |
|               |                                 | CMPR LUBE                   | 5             |  |  | Compressor<br>Lubrication cycle.  | Low speed operation<br>requires periodic<br>lubrication cycle.  |   |
| 185           | Protection<br>Derating<br>Fault | MCLP UP                     | 6             | Low compressor speed<br>with high Drive output<br>current. Increase speed.                     |  | Low compressor<br>speed with high<br>Drive output<br>current, Increase<br>compressor speed.   | Low speed with high<br>condenser load.<br>(Indoor coil in heating<br>mode/outdoor coil in<br>cooling mode)                              |   |
|               |                                 | MCLP HD                     | 7             | Low compressor speed<br>with high Drive output<br>current. Hold speed.                         |  | Low compressor<br>speed with high<br>Drive output<br>current, Limit<br>compressor speed.  | Low speed with high<br>condenser load.<br>(Indoor coil in heating<br>mode/outdoor coil in<br>cooling mode)                              |   |
|               |                                 |                             | CLG DERATE    | 8  | Suction saturation<br>temperature is 28<br>degrees for less (92<br>PSIG) for at least 20<br>minutes. | Saturated suction<br>temperature is 35<br>degrees For higher<br>(107 PSIG)  | Indoor coil freeze<br>protection is active,<br>Derate compressor<br>speed.  | In cooling mode: low<br>indoor/outdoor ambient<br>operation. Low airflow,<br>low humidity, Low RH<br>dehumidification target. |
|               |                                 | SYS OR                      | 9             |  |  | System Oil Return<br>function active to<br>bring oil back to<br>compressor.   | Low Dome temperature<br>with an ON cycle and/or<br>multiple short cycles.   |   |
|               |                                 | LSPPCLG DN                  | 10            | Suction pressure is low  |  | Low Suction<br>Pressure Protection<br>in cooling mode,<br>Derate compressor<br>speed.   | In cooling mode: low<br>indoor/outdoor ambient<br>operation.  |   |

| Alert<br>Code | Alert<br>Group                  | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence                    | State action on clearance | Alert<br>Description   | Possible Cause   |
|---------------|---------------------------------|-----------------------------|---------------|---|---------------------------|--|--|
|               |                                 | LSPPCLG HD                  | 11            | Suction pressure is low                       |                           | Low Suction<br>Pressure Protection<br>in cooling mode,<br>Limit compressor<br>speed.       | In cooling mode: low<br>indoor/outdoor ambient<br>operation.             |
|               |                                 | LSPPHTG DN                  | 12            | Suction pressure is low                       |                           | Low Suction<br>Pressure Protection<br>in heating mode,<br>Derate compressor<br>speed.      | In heating mode: low<br>outdoor ambient/indoor<br>temperature operation. |
| 185           | Protection<br>Derating<br>Fault | LSPPHTG HD                  | 13            | Suction pressure is low                       |                           | Low Suction<br>Pressure Protection<br>in heating mode,<br>Limit compressor<br>speed.       | In heating mode: low<br>outdoor ambient/indoor<br>temperature operation. |
|               |                                 | DIAGCUR DN                  | 14            | Drive output current is<br>high               |                           | High compressor<br>speed with high<br>Drive output<br>current, Derate<br>compressor speed. | In heating mode, high<br>indoor coil load or high<br>outdoor ambient.    |
|               |                                 | DIAGCUR HD                  | 15            | Drive output current is<br>high               |                           | High compressor<br>speed with high<br>Drive output<br>current, Limit<br>compressor speed.  | In heating mode, high<br>indoor coil load or high<br>outdoor ambient.    |
|               |                                 |                             |               | IERMOSTAT FAULT HIST<br>STARTS WITH 3.0 SOFTW |                           | SOFTWARE. THESE  | ONLY POPULATE IN   |
|               |                                 | MCP HD                      | 0             | Drive output current is high                  |                           | High Drive output<br>current, Limit<br>compressor speed.                                   | High compressor load   |
|               |                                 | MCP DN                      | 1             | Drive output current is<br>high               |                           | High Drive output<br>current, Derate<br>compressor speed.                                  | High compressor load   |
|               |                                 | MTP HD                      | 2             | Drive Inverter<br>temperature is high         |                           | High Inverter<br>temperature, Limit<br>compressor speed.                                   | High compressor load   |
| 186           | MOC<br>Protection<br>Derating   | MTP DN                      | 3             | Drive Inverter<br>temperature is high         |                           | High Inverter<br>temperature,<br>Derate compressor<br>speed.                               | High compressor load   |
|               | Fault                           | RTP HD                      | 4             | Drive Rectifier<br>temperature is high        |                           | High Rectifier<br>temperature, Limit<br>compressor speed.                                  | High compressor load   |
|               |                                 | RTP DN                      | 5             | Drive Rectifier<br>temperature is high        |                           | High Rectifier<br>temperature,<br>Derate compressor<br>speed.                              | High compressor load   |
|               |                                 | INPUT CUR HD                | 6             | High Drive input current                      |                           | High Drive input<br>current, limit speed   | High compressor load   |
|               |                                 | INPUT CUR DN                | 7             | High Drive input current                      |                           | High Drive input<br>current, reduce<br>speed   | High compressor load   |

| Alert<br>Code | Alert<br>Group                         | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence   | State action on clearance   | Alert<br>Description  | Possible Cause  |
|---------------|--|-----------------------------|---------------|--|---|---|---|
|               |  | FAN CUR HD                  | 8             | High OD fan current  |   | High OD fan<br>current, limit speed   | Low ambient heating,<br>heavy rains, ice<br>bridging, fan<br>obstruction  |
|               | MOC<br>Protection<br>Derating<br>Fault | FAN CUR DN                  | 9             | High OD fan current  |   | High OD fan<br>current, reduce<br>speed   | Low ambient heating,<br>heavy rains, ice<br>bridging, fan<br>obstruction  |
| 186           | Fault                                  | CLD PLT HD                  | 10            | Cold plate temperature requires a hold condition   | Resume normal operation   | Excessive Drive<br>temperature at<br>liquid line cold plate   | Loss of charge, loose<br>cold plate, missing<br>thermal paste,<br>condenser fan failure,<br>dirty condenser coil.   |
|               | Protection                             | CLD PLT DN                  | 11            | OD Unit Operation Limit<br>Speed   | Resume normal<br>operation following 15<br>min soft lock. Drive<br>must be below 165°F                | High Drive Chassis<br>Temp  | Loss of charge, loose<br>cold plate, missing<br>thermal paste,<br>condenser fan failure,<br>dirty condenser coil  |
|               | Derate<br>Fault                        | FAN TEMP HD                 | 12            | Fan speed limited  | Resume normal<br>operation when fault<br>no longer exists   | OD Fan power<br>module<br>temperature high  | High Load Heat sink<br>performance loss   |
|               |  | FAN TEMP DN                 | 13            | Fan speed limited  | Resume normal<br>operation when fault<br>no longer exists   | OD Fan power<br>module<br>temperature high  | High Load Heat sink<br>performance loss   |
| 187           | Evacuation<br>Mode                     | EVACUATION                  | 0             | Outdoor unit operation<br>shall not be allowed. EEV<br>drives to full open.                    | Resume normal<br>operation after Power<br>Cycle   | Evacuation mode<br>has been executed<br>from the CANda.<br>ODU operation is<br>locked out and EEV<br>drives to full open. | Evacuation mode has<br>been executed from the<br>CANda.   |
| 187           | Drive<br>Diagnostics<br>Mode           | DRV TEST                    | 1             | Drive diagnostic test has<br>been executed - send<br>alert message to<br>thermostat and CANda. | Exit the drive test at<br>the CANda, after 120<br>minute time out or by<br>power cycling the<br>unit. | Drive Diagnostics<br>Test is in progress  | Technician to determine<br>after running the<br>diagnostic test. See<br>CANda Technicians<br>Control menu. This<br>information will be<br>required for warranty<br>replacement part credit. |
|               | Storage<br>Load<br>Failure             | STR LOAD F                  | 0             | Shutdown   | Cycle Power to clear<br>hard lockout condition  | Internal Error  | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.  |
|               | Storage<br>Update<br>Failure           | STR UPD F                   | 1             | Shutdown   | Cycle Power to clear<br>hard lockout condition  | Internal Error  | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.  |
| 188           | State<br>Failure                       | STATE ERR                   | 2             | Shutdown   | Cycle Power to clear<br>hard lockout condition  | Internal Error  | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.  |
|               | Hardware<br>Variant<br>Read<br>Failure | HW VAR RD F                 | 3             | ShutdowN   | Cycle Power to clear<br>hard lockout condition  | Internal Error  | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.  |
|               | Application<br>Exception               | APP EXCP                    | 4             | Shutdown   | Cycle Power to clear<br>hard lockout condition  | Internal Error  | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.  |

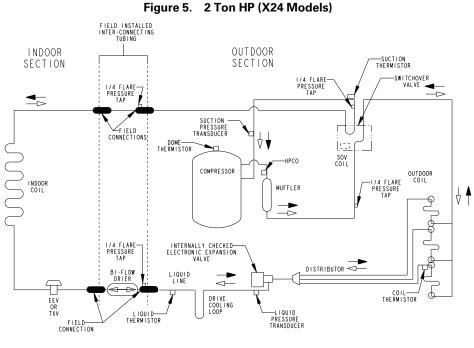
| Alert<br>Code | Alert<br>Group               | Display<br>Assembly<br>Text | Sub-<br>alarm | State action on occurrence    | State action on clearance  | Alert<br>Description   | Possible Cause   |  |
|---------------|------------------------------|-----------------------------|---------------|-------------------------------|--|--|--|--|
|               | No<br>Configura-<br>tion     | NO CONFIG                   | 5             | Shutdown                      | Cycle Power to clear<br>hard lockout condition                             | Internal Error   | Verify that PM is<br>installed and matches<br>the model number and<br>serial number of unit.<br>Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive. |  |
| 188           | Bad<br>Configura-<br>tion    | BAD CONFIG                  | 6             | Shutdown                      | Cycle Power to clear<br>hard lockout condition                             | Internal Error   | Verify that PM is<br>installed and matches<br>the model number and<br>serial number of unit.<br>Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive. |  |
|               | Voltage<br>VPOS Low          | VPOS LOW                    | 7             | Shutdown                      | Cycle Power to clear<br>hard lockout condition                             | Internal Error   | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.   |  |
|               | Voltage<br>VPOS High         | VPOS HIGH                   | 8             | Shutdown                      | Cycle Power to clear<br>hard lockout condition                             | Internal Error   | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.   |  |
| 188           | Voltage<br>VCC Low           | VCC LOW                     | 9             | Shutdown                      | Cycle Power to clear<br>hard lockout condition                             | Internal Error   | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.   |  |
|               | Voltage<br>VCC High          | VCC HIGH                    | 10            | Shutdown                      | Cycle Power to clear<br>hard lockout condition                             | Internal Error   | Cycle Power. If error<br>does not clear, call for<br>tech support, record<br>failure mode for<br>warranty claim before<br>replacing Drive.   |  |
|               | MOC<br>Internal Err          | OD FAN COMM<br>CO           | 11            | OD unit operation not allowed | Resume normal operation  | MOC OD fan Comm<br>Fault   | Open Fan Circuit,<br>Winding or wiring   |  |
| 189           | Control<br>Board<br>Tempera- | BRD TEMP DER                | 0             | Compressor speed<br>Derated   | Control must clear the<br>flag when this<br>condition no longer<br>exists. | Compressor Actual<br>speed not equal to<br>compressor<br>requested speed<br>Limit compressor<br>RPM. | High ambient<br>conditions, recirculation<br>discharge air, blocked<br>coil, sensor calibration.   |  |
| 103           | Tempera-<br>ture High        | Tempera-                    | BRD TEMP CO   | 1                             | Shutdown and retry after<br>5 minutes                                      | Resume normal operation  | Control board<br>temperature is<br>high. Shutdown and<br>retry after 5<br>minutes.   | High ambient<br>conditions, recirculation<br>discharge air, blocked<br>coil, sensor calibration. |

|                |                    | Display   |               |   |   |   |   |
|----------------|--------------------|---|---------------|---|---|---|---|
| Alert<br>Code  | Alert<br>Group     | Assembly<br>Text  | Sub-<br>alarm | State action on<br>occurrence   | State action on<br>clearance                                    | Alert<br>Description  | Possible Cause  |
|                |                    | FAN PHS LOSS  | 0             | Shutdown AOC send<br>"MOC clear alarm"<br>message every 5 min and<br>retries demand. After 10<br>retries also set universal<br>hard lockout alarm | Resume normal<br>operation                                      | Outdoor fan motor<br>lost phase   | Fan motor cable missing<br>or not plugged in. Open<br>winding in fan motor or<br>harness. Loose wire<br>connection in OD fan<br>molex plus  |
| 191            | OD Fan<br>Fault    | FAN ROTATE FLT  | 1             | Shutdown AOC send<br>"MOC clear alarm"<br>message every 5 min and<br>retries demand. After 10<br>retries also set universal<br>hard lockout alarm | Resume normal<br>operation                                      | Outdoor fan is<br>unable to reach<br>target speed   | Look for fan<br>obstructions (possible<br>ice bridging) or strong<br>winds. Run drive<br>diagnostics. Install a<br>wind baffle kit if drive<br>diagnostics passes and<br>reverse rotation alarm<br>returns.   |
| Local          | Unit Bus<br>Fault1 | UNIT BUS FLT 1<br>CANda COM ERR   | 0             | IPC3 communication link<br>is not active or the Node<br>ID is not configured<br>No bus manager or IPC3<br>bus time out                            | CANda is configured<br>OR OD starts<br>communicating on<br>IPC3 | No information to or<br>from technician<br>interface. Test<br>modes, monitor,<br>alerts and config<br>menus lost. | Loss of communication<br>between IVSC and<br>CANda. Check wire<br>harness and<br>connections between<br>IVSC plug J2 and<br>CANda.  |
| Local          | Unit Bus<br>Fault2 | UNIT BUS FLT 2<br>CANda COM<br>BUSY   | 1             | The content provider is<br>not responding, i.e. no<br>acknowledgement<br>message from content<br>provider even after<br>retries                   | CANda starts<br>responding.                                     | No information to or<br>from technician<br>interface. Test<br>modes, monitor,<br>alerts and config<br>menus lost. | IVSC or CANda could be<br>at fault. When system<br>operates as expected,<br>the CANda has most<br>likely failed.  |
| Local          | Keypad<br>Error    | CANda will stay<br>on same screen<br>till timeout and<br>then jump to<br>default screen | 2             | A key/keys are<br>continuously pressed for<br>more than one minute  | Key/keys are released   | A key/keys are<br>continuously<br>pressed for more<br>than one minute.  | Key(s) were held down<br>for too long or there is a<br>stuck key.   |
| ERR.<br>67.02  | Normal             | LIQ T Sense   |               |   | Liquid Temp Sensor<br>Fault                                     | Liquid temperature<br>sensor fault  | Liquid temp sensor open<br>or shorted<br>**Zero or infinite<br>resistance<br>Liquid temp sensor out<br>of range<br>**Compare resistance<br>value of sensor to chart<br>in literature<br>No output voltage from<br>control board to sensor<br>**A reading between<br>3vDC and 5vDC with the<br>sensor removed<br>confirms a good source<br>voltage |
| ERR.<br>113.00 | Normal             | LIQ P Sense   |               |   | Liquid Pressure<br>Sensor Fault                                 | Liquid pressure<br>sensor fault   | Liquid Pressure Sensor<br>shorted or open<br>**0vDC = Shorted<br>**4.99vDC = Open<br>Liquid Pressure Sensor<br>out of range<br>**Compare DC volt<br>value of sensor to chart<br>in literature<br>No output voltage from<br>control board<br>**With sensor<br>disconnected, 5vDC<br>should be measured on<br>control board                         |



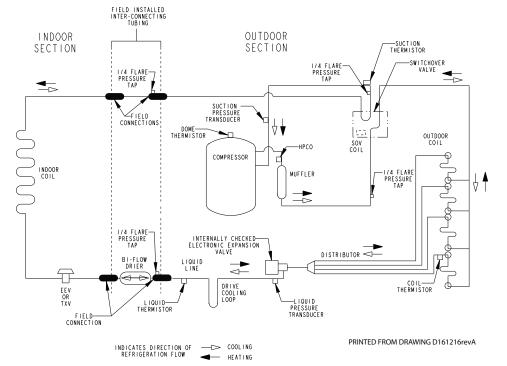
## **Refrigeration Circuits for Heating and Cooling**

#### **Heating Models**



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4A-V7X-SF-1A-EN

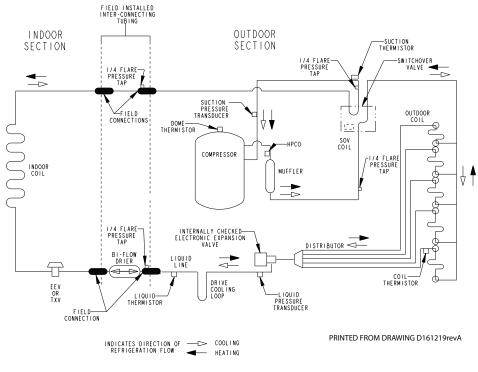
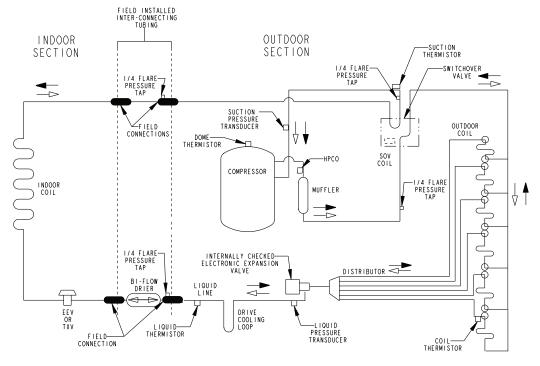


Figure 7. 4 Ton HP (X48 Models)



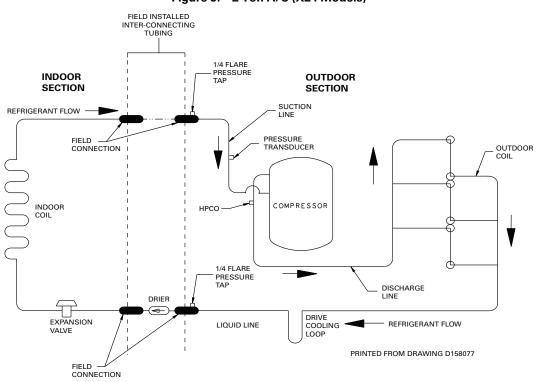


PRINTED FROM DRAWING D161220 Rev A

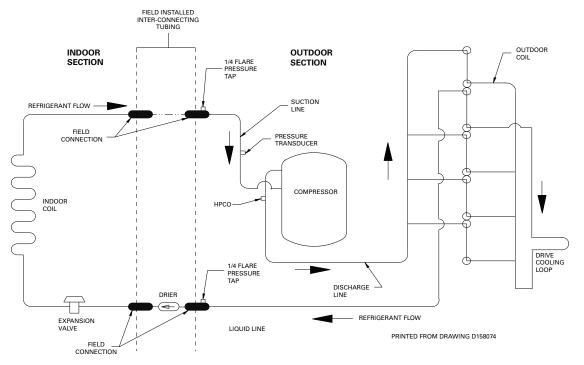
## American Standard.

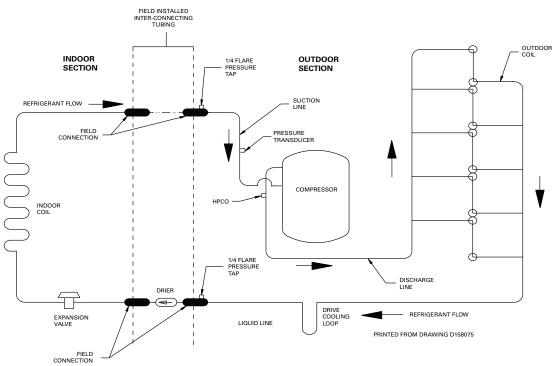
### HEATING & AIR CONDITIONING Refrigeration Circuits for Heating and Cooling

### **Cooling Models**



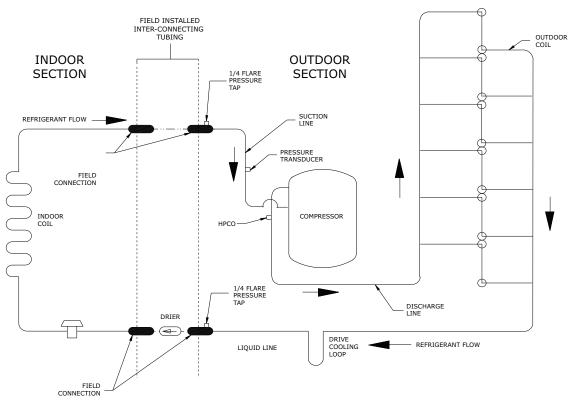














# Load Shedding

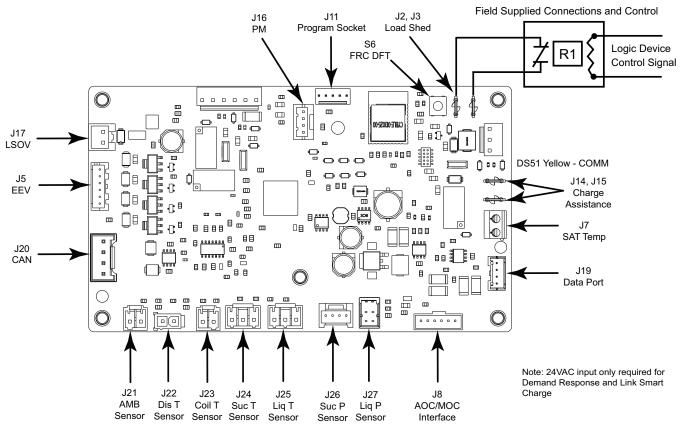
### **External Shutdown**

External Shutdown is used for Load Shedding and applies to both heating and cooling modes of operation.

When applied, External Shutdown will allow for an operation to be interrupted when triggered by an external control device. Typical examples of external control devices are smart-home, home automation services, utility load shed/grid management, event/time of day pricing entities. While communicating devices and methodology of application are the responsibility of the provider, connection points with explanations of internal logic and trigger requirements are provided in this Technical Manual.

 Configuring External Shutdown is accomplished at the UX360 or the Diagnostics Mobile App configuration menu. Field supplied wiring and ¼" stake-on hardware connections will be made at the J2 and J3 Load Shed terminals on the AOC. All External Switch configurations are defaulted INACTIVE from the factory. External Switch inputs are ACTIVE-SENSED meaning that when the control senses a open circuit through an external control relay, the control will react to what has been configured.

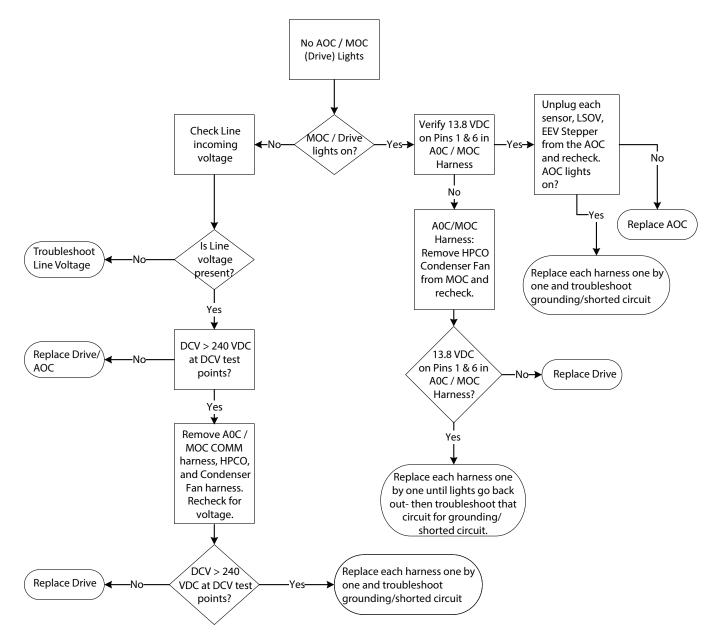
2. The system will react to what was configured until the External Switch contacts close and 24 vac is again sensed at the ODU Load Shed contact J3. If the ODU is running and is configured to be disabled during Load Shed and the external contacts open, the ODU will start a shutdown routine and operations will be interrupted for as long as the contacts remain open. When the External Switch contacts are open, the UX360 will display "Load Shed Active".



**Note:** External Switch configurations are found in the UX360 or Diagnostics Mobile App configuration menu.

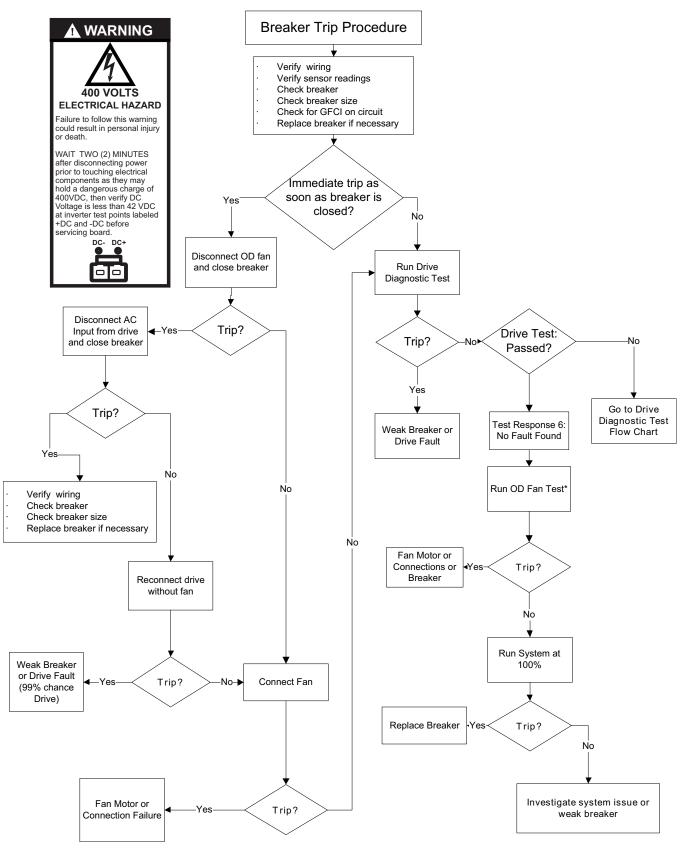


# **Communication Loss**



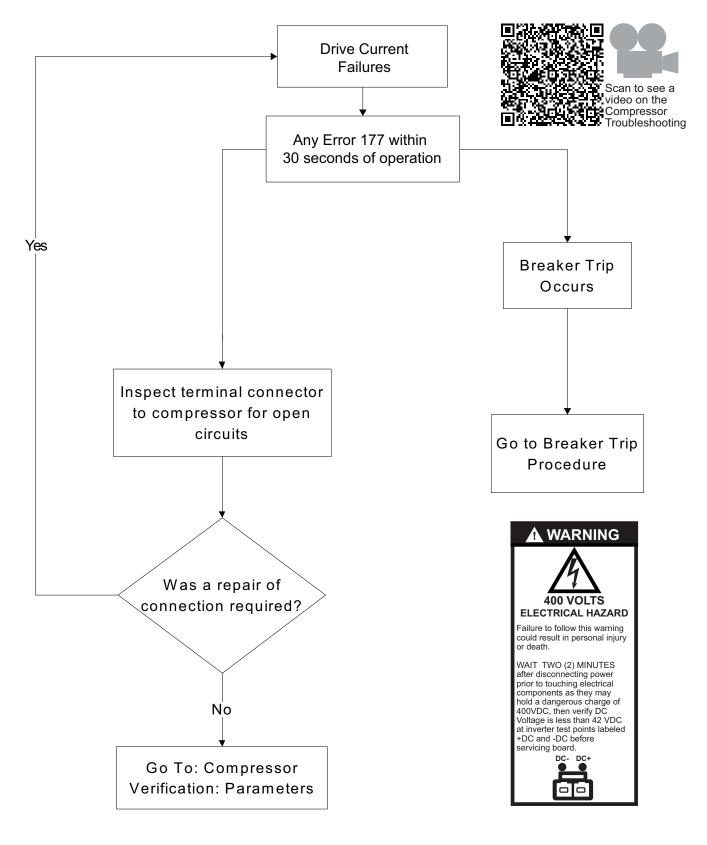


# **Breaker Trip Procedure**



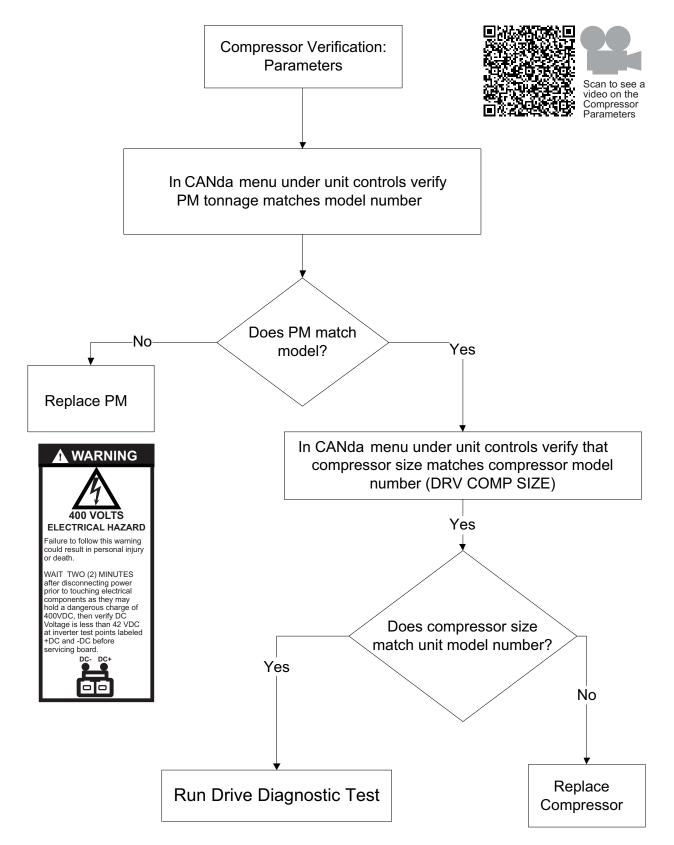


# **Start Compressor**



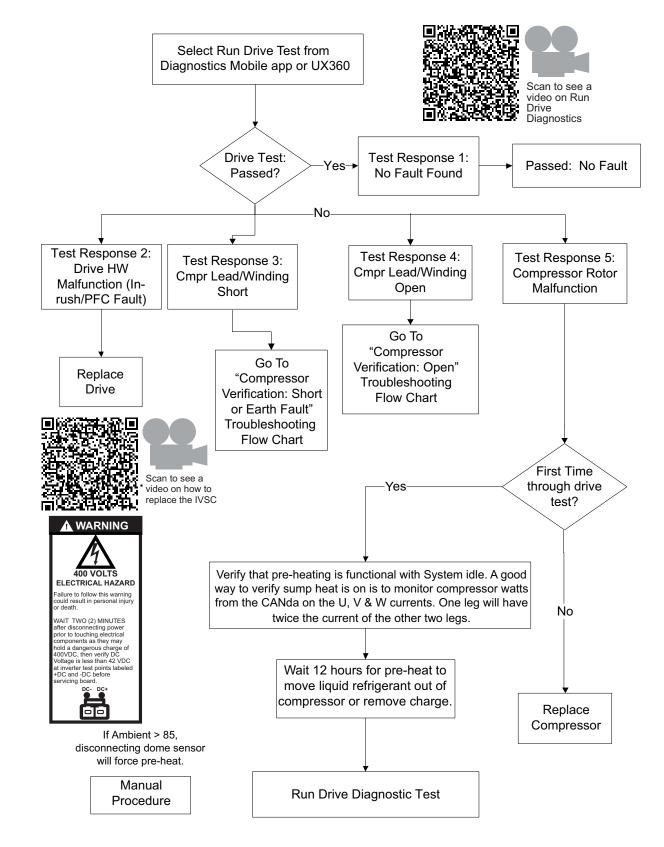


# **Compressor Verification: Parameters**



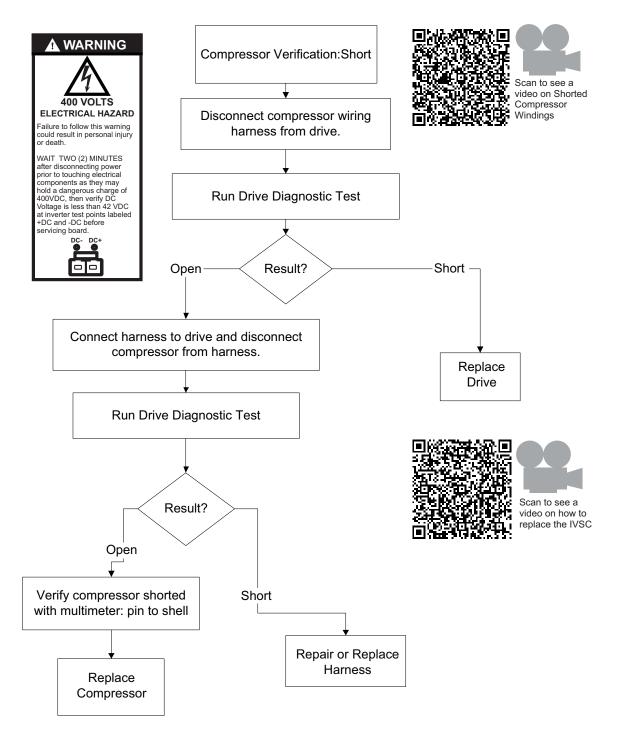


# **Run Drive Diagnostic Test**



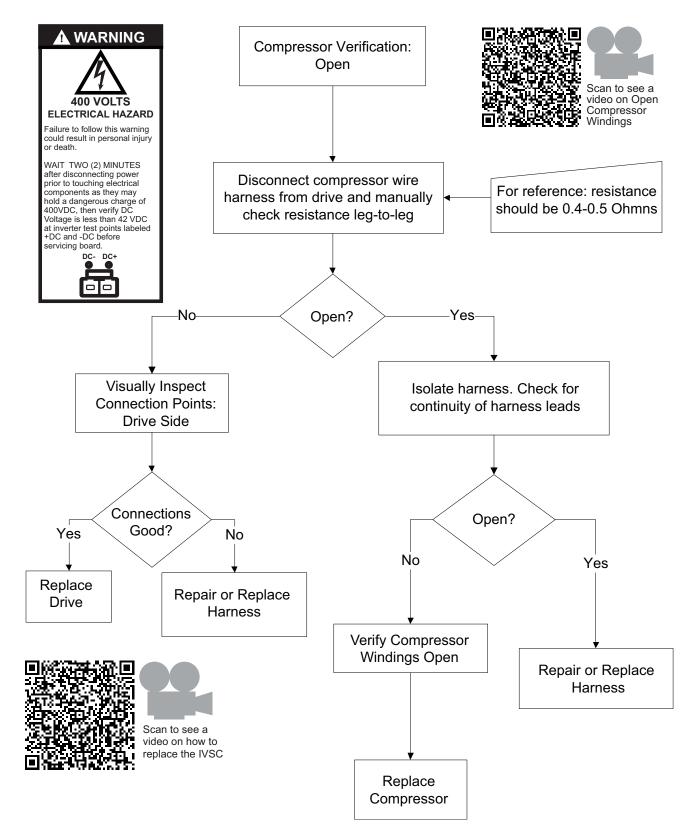


# **Compressor Verification: Short**



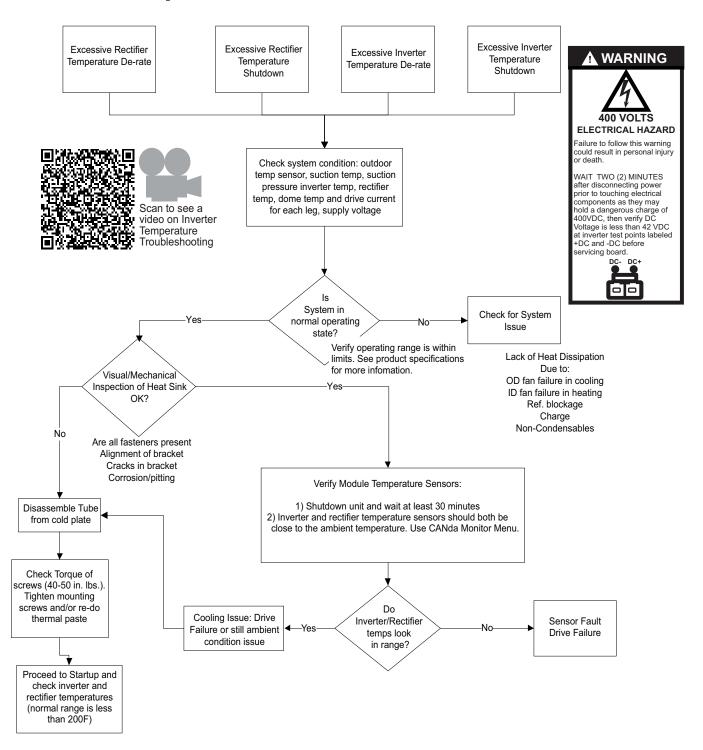


# **Compressor Verification: Open**





# **Inverter Temperature**



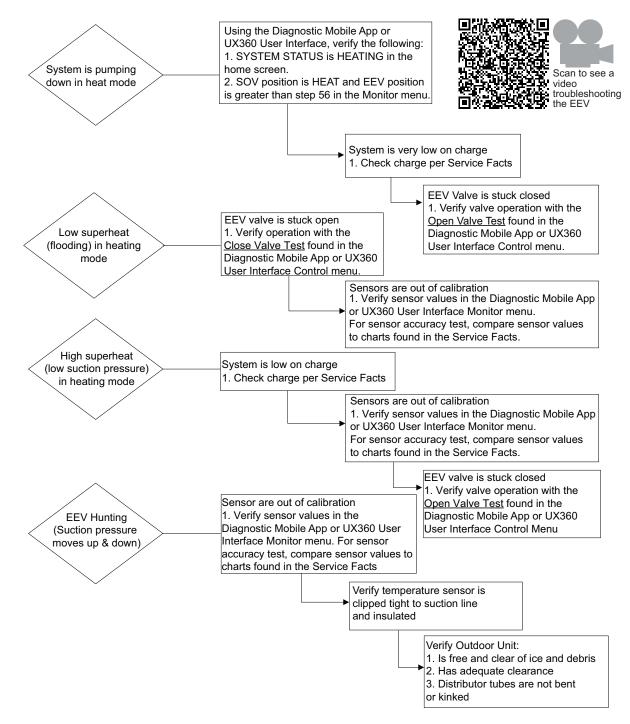


# Electronic Expansion Valve (EEV) Troubleshooting Flowchart

The Electronic Expansion Valve (EEV) installed in this heat pump is designed to control superheat entering the compressor when the system is running in mechanical heating mode. During cooling mode, refrigerant flow is controlled by the expansion device in the indoor unit. Therefore, any operational problems observed in cooling mode are not caused by the outdoor EEV.

#### The following flow chart was designed to assist in troubleshooting the EEV.

**Note:** The EEV closes with every OFF cycle in the heating mode of operation. During Defrost and in the Cooling mode of operation, the EEV will drive to full open.





# Get the App

### Table 7. Get the APP:

The Diagnostics Mobile App can be found in your device App Store when searching for Trane Diagnostics or American Standard Diagnostics. A QR code can be scanned which sends you directly to the location:

The Diagnostics Mobile App allows full system interaction and includes Configuration and Monitor menus. There are no onboard methods to configure outdoor unit parameters. These configurations need completed in the Diagnostics Mobile App or from the UX360 thermostat. Comfortsite or AsDealernet technician credentials are required to log in.



American Standard.

# **Sound Data**

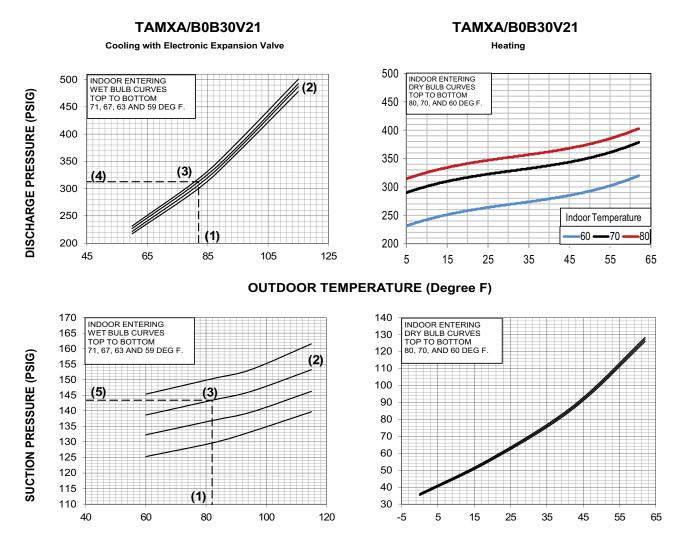
| Model     | Mod-<br>e | Speed | A-Weighted<br>Sound Power<br>Level [dB(A)] | Full Octave Sound Power [dB] |           |           |           |            |            |            |            |  |
|-----------|-----------|-------|--|------------------------------|-----------|-----------|-----------|------------|------------|------------|------------|--|
|           |           |       |  | 63<br>Hz                     | 125<br>Hz | 250<br>Hz | 500<br>Hz | 1000<br>Hz | 2000<br>Hz | 4000<br>Hz | 8000<br>Hz |  |
| 4A6V7X24A | Cool      | Min   | 55   | 70.9                         | 50.3      | 51.8      | 52.3      | 50.4       | 42.0       | 37.7       | 39.9       |  |
|           | Cool      | Max   | 66   | 76.3                         | 65.2      | 62.7      | 64.1      | 60.5       | 55.7       | 49.5       | 45.0       |  |
|           | Heat      | Min   | 61   | 69.8                         | 52.9      | 52.8      | 57.5      | 55.2       | 51.9       | 47.4       | 46.5       |  |
|           | Heat      | Max   | 70   | 75.9                         | 66.0      | 64.7      | 67.3      | 65.6       | 57.0       | 52.2       | 47.7       |  |
| 4A6V7X36A | Cool      | Min   | 56   | 71.5                         | 51.5      | 54.7      | 54.4      | 52.2       | 43.1       | 36.8       | 38.5       |  |
|           | Cool      | Max   | 71   | 74.1                         | 69.4      | 65.9      | 70.5      | 65.1       | 59.4       | 54.2       | 49.5       |  |
|           | Heat      | Min   | 61   | 68.3                         | 52.1      | 53.9      | 57.6      | 55.1       | 52.9       | 45.1       | 47.8       |  |
|           | Heat      | Max   | 75   | 78.7                         | 70.3      | 76.3      | 73.0      | 68.7       | 61.1       | 57.3       | 53.6       |  |
| 4A6V7X48A | Cool      | Min   | 62   | 70.6                         | 55.0      | 55.9      | 55.8      | 59.0       | 49.9       | 41.1       | 42.9       |  |
|           | Cool      | Max   | 74   | 75.7                         | 71.9      | 73.0      | 74.2      | 68.5       | 63.4       | 59.1       | 54.3       |  |
|           | Heat      | Min   | 63   | 72.1                         | 59.3      | 58.7      | 60.3      | 58.6       | 51.3       | 46.0       | 45.2       |  |
|           | Heat      | Max   | 76   | 77.9                         | 74.5      | 77.0      | 75.4      | 69.5       | 64.4       | 60.8       | 56.2       |  |
| 4A6V7X60A | Cool      | Min   | 58   | 69.7                         | 59.5      | 57.6      | 55.1      | 52.0       | 45.0       | 41.6       | 42.3       |  |
|           | Cool      | Max   | 73   | 83.9                         | 73.7      | 73.1      | 71.2      | 67.9       | 64.4       | 58.9       | 51.8       |  |
|           | Heat      | Min   | 61   | 71.9                         | 61.3      | 59.0      | 61.3      | 56.2       | 48.7       | 45.1       | 45.5       |  |
|           | Heat      | Max   | 74   | 85.8                         | 75.7      | 74.4      | 73.2      | 68.5       | 63.6       | 59.6       | 55.9       |  |

NOTE: Rated in accordance with AHRI Standard 270

|                       | Full Octave Sound Power [dB] |                  |                |                     |                          |                               |            |  |  |
|-----------------------|------------------------------|------------------|----------------|---------------------|--------------------------|-------------------------------|------------|--|--|
| Power 63<br>IB(A)] Hz |                              | 125 250<br>Hz Hz | 500<br>Hz      | 1000<br>Hz          | 2000<br>Hz               | 4000<br>Hz                    | 8000<br>Hz |  |  |
| 7 71.2                | 58.                          | 49.8 51.4        | 58.3           | 51.6                | 44.2                     | 37.4                          | 41.2       |  |  |
| 5 74.8                | 66.                          | 64.1 61.3        | 66.2           | 61.2                | 56.3                     | 49.4                          | 46.5       |  |  |
| 5 71.0                | 53.                          | 53.4 51.2        | 53.5           | 51.5                | 44.6                     | 40.3                          | 41.0       |  |  |
| 73.1                  | 67.                          | 70.5 65.8        | 67.3           | 66.0                | 60.9                     | 54.1                          | 50.0       |  |  |
| 2 70.7                | 55.                          | 52.5 51.7        | 55.3           | 53.4                | 43.6                     | 35.1                          | 41.6       |  |  |
| 75.5                  | 72.                          | 73.6 72.0        | 72.8           | 68.7                | 63.9                     | 58.3                          | 52.1       |  |  |
| 2 71.7                | 56.                          | 55.8 56.8        | 56.7           | 60.1                | 44.7                     | 42.3                          | 41.0       |  |  |
| 5 87.8                | 72.                          | 77.6 75.2        | 72.2           | 70.2                | 64.7                     | 59.0                          | 51.1       |  |  |
| ;                     |                              |                  | 87.8 77.6 75.2 | 87.8 77.6 75.2 72.2 | 87.8 77.6 75.2 72.2 70.2 | 87.8 77.6 75.2 72.2 70.2 64.7 |            |  |  |



**Pressure Curves** 



### Figure 13. 2 Ton HP(X24 Models)

## OUTDOOR TEMPERATURE (Degree F)

COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F. \* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING OR CHECK CHARGE MODE - HEATING. TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ DISCHARGE (4) OR SUCTION PRESSURE (5) IN LEFT COLUMN.

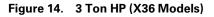
EXAMPLE: (1) OUTDOOR TEMP. 82 F.

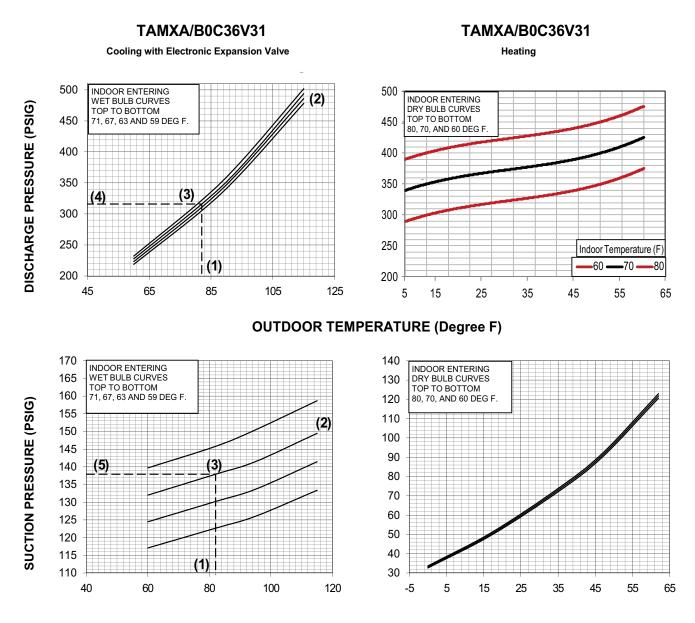
- (2) INDOOR WET BULB 67 F.
- (3) AT INTERSECTION
- (4) LIQUID PRESSURE @ 850 CFM IS 313 PSIG
- (5) SUCTION PRESSURE @ 850 CFM IS 143 PSIG

ACTUAL: LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 5/8" O.D. LIQUID - 3/8"O.D.

DWG. NO. 4A6V7X24A





COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F. \* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING OR CHECK CHARGE MODE - HEATING. TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ DISCHARGE (4) OR SUCTION PRESSURE (5) IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

(2) INDOOR WET BULB 67 F.

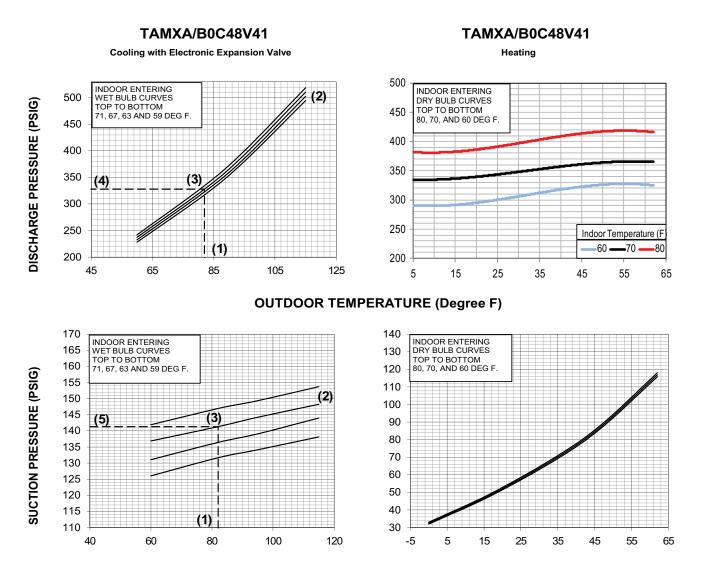
(3) AT INTERSECTION

(4) DISCHARGE PRESSURE @ 1400 CFM IS 316 PSIG (5) SUCTION PRESSURE @ 1400 CFM IS 138 PSIG ACTUAL: LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 3/4" O.D. LIQUID - 3/8"

DWG. NO. 4A6V7X36A





COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F. \* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING OR CHECK CHARGE MODE - HEATING. TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ DISCHARGE (4) OR SUCTION PRESSURE (5) IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

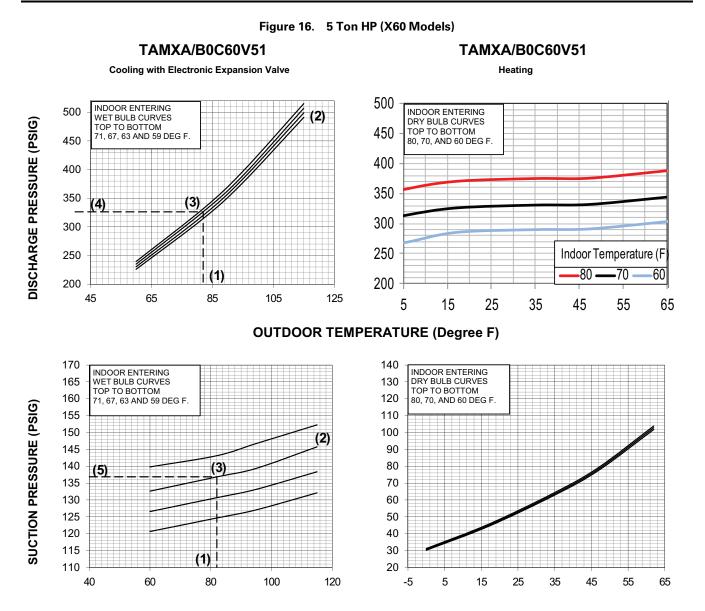
- (2) INDOOR WET BULB 67 F.
- (3) AT INTERSECTION
- (4) DISCHARGE PRESSURE @ 1800 CFM IS 328 PSIG
- (5) SUCTION PRESSURE @ 1800 CFM IS 141 PSIG

ACTUAL:

LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 7/8" O.D. LIQUID - 3/8"

DWG. NO. 4A6V7X48A



COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F. \* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING OR CHECK CHARGE MODE - HEATING.

TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ LIQUID (4) OR SUCTION (5) PRESSURE IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

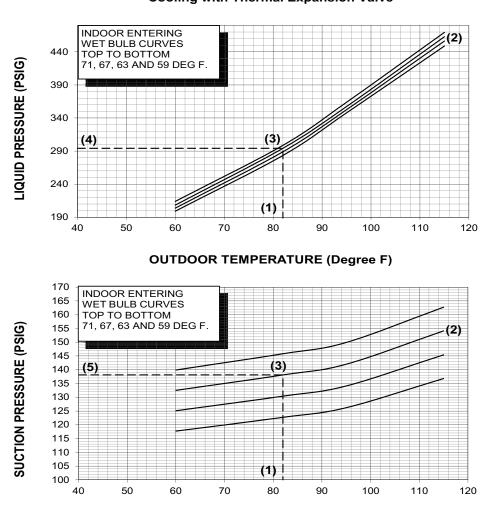
- (2) INDOOR WET BULB 67 F.
- (3) AT INTERSECTION
- (4) LIQUID PRESSURE @ 2100 CFM IS 326 PSIG (5) SUCTION PRESSURE @ 2100 CFM IS 137 PSIG

ACTUAL: LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 7/8" O.D. LIQUID - 3/8"O.D.

DWG. NO. 4A6V7X60A





4TXCB003CC3 **Cooling with Thermal Expansion Valve** 

COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F.

\* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING.

TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ LIQUID (4) OR SUCTION (5) PRESSURE IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

- (2) INDOOR WET BULB 67 F.
- (3) AT INTERSECTION
- (4) LIQUID PRESSURE @ 1070 CFM IS 294 PSIG (5) SUCTION PRESSURE @ 1070 CFM IS 138 PSIG

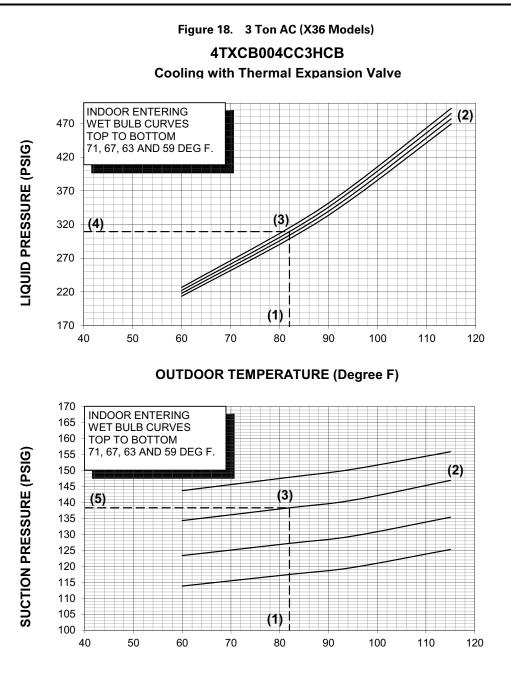
ACTUAL:

LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 5/8" O.D.

LIQUID - 3/8"

DWG. NO. 4A7V7X24A



COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F. \* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING.

TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ LIQUID (4) OR SUCTION (5) PRESSURE IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

(2) INDOOR WET BULB 67 F.

(3) AT INTERSECTION

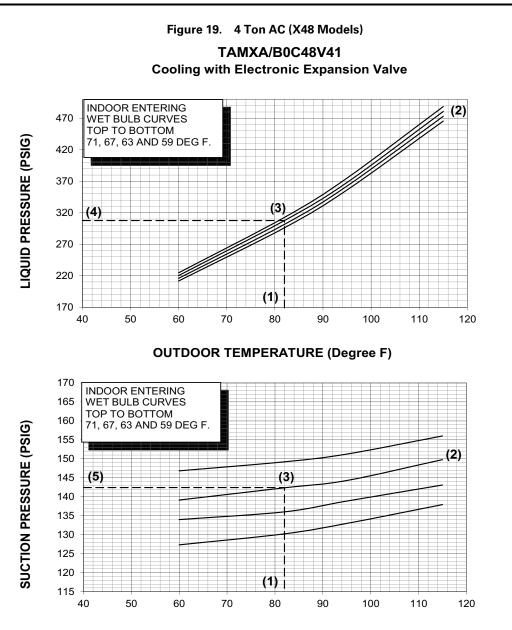
(4) LIQUID PRESSURE @ 1050 CFM IS 310 PSIG

(5) SUCTION PRESSURE @ 1050 CFM IS 138 PSIG

ACTUAL: LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 3/4" O.D. LIQUID - 3/8"

DWG. NO. 4A7V7X36A





### COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F.

\* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING.

TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ LIQUID (4) OR SUCTION (5) PRESSURE IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

(2) INDOOR WET BULB 67 F.

(3) AT INTERSECTION

- (4) LIQUID PRESSURE @ 1450 CFM IS 308 PSIG
- (5) SUCTION PRESSURE @ 1450 CFM IS 142 PSIG

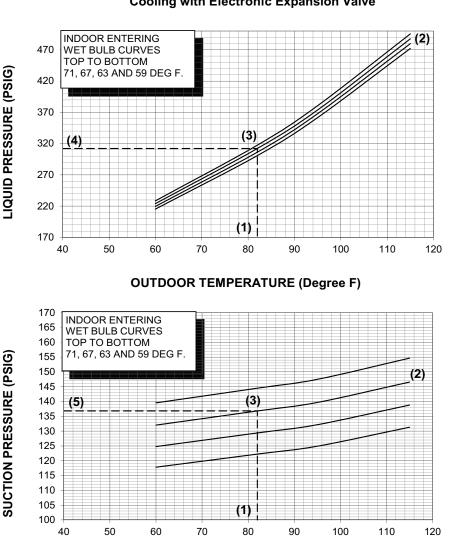
ACTUAL ·

LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 7/8" O.D. LIQUID - 3/8"

DWG. NO. 4A7V7X48A





### TAMXA/B0C60V51 Cooling with Electronic Expansion Valve

**OUTDOOR TEMPERATURE (Degree F)** 

COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 55F. \* WHEN USING PRESSURE CURVES TO VERIFY TYPICAL PERFORMANCE, ALWAYS RUN THE SYSTEM WITH ONE OF THE

TEST MODES FOUND IN THE 950/850 COMFORT CONTROL. CHARGING MODE - COOLING.

TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABLIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, LIQUID AND SUCTION PRESSURES. ON THE PLOTS, LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ LIQUID (4) OR SUCTION (5) PRESSURE IN LEFT COLUMN.

EXAMPLE: (1) OUTDOOR TEMP. 82 F.

- (2) INDOOR WET BULB 67 F.
- (3) AT INTERSECTION
- (4) LIQUID PRESSURE @ 1450 CFM IS 312 PSIG
- (5) SUCTION PRESSURE @ 1450 CFM IS 137 PSIG

ACTUAL: LIQUID PRESSURE SHOULD BE +/- 10 PSI OF CHART SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

RATED INTERCONNECTING LINES GAS - 1 - 1/8" O.D. LIQUID - 3/8"

DWG. NO. 4A7V7X60A

American Standard.

# Warranty Claim Process Integrated Variable Speed Control (Drive)

Servicing Dealers must obtain a pre-authorization number from a Field Service Representative (FSR) or a Factory Variable Speed Support Agent to obtain a warranty credit when replacing the Integrated Variable Speed Control Drive.

### **Pre-Authorization Process**

If the Drive is suspected to have failed, servicing technicians must follow all troubleshooting guidelines found in the Service Facts or Technical Manual. The local FSR should be contacted for additional diagnostic assistance and/or to obtain a pre-authorization number when a Drive failure has been confirmed. If the local FSR is not available, technicians should call the Factory Variable Speed Support Agent at 1-855-211-8900. This number can also be found inside the control box cover of the Variable Speed Outdoor Unit.

### Before a technician calls for pre-authorization:

- Record all alerts found on the UX360 User Interface and/or Diagnostic Mobile App.
- Record all Alerts reported to the UX360 User Interface and/or Diagnostic Mobile App.
- Run the drive diagnostic test found in the Service Sections of the Diagnostic Mobile App and/or UX360 User Interface.

# When a technician calls for pre-authorization from the job site:

- The FSR or Factory Variable Speed Support Agent will create a WMS ticket to log details of the diagnosis for the Drive warranty claim. The WMS ticket number will be provided to the technician.
- The technician should record and save the WMS ticket number. This will serve as the preauthorization number.
- To file a warranty claim, the technician should provide the WMS pre-authorization number to the Parts Center agent when receiving the replacement Drive. If truck stock is used, provide the preauthorization number with the returned Drive.
- The Parts Center representative will enter the preauthorization number for warranty credit and give the technician a return invoice.
- The Falcon claim and WMS ticket will be cross referenced. If invalid, the claim will be reversed.
- All Drives are on Mandatory Return. Use the label provided on the replacement Drive packaging box to record the WMS pre-authorization number and return date.

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# Notices

## **FCC Notice**

### Contains FCC ID: WAP3025

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### IC Notice

Contains IC ID: 7922A-3025

This device complies with Industry Canada license exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de license. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil de doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

American Standard. HEATING & AIR CONDITIONING

About American Standard Heating and Air Conditioning

American Standard has been creating comfortable and affordable living environments for more than a century. For more information, please visit www.americanstandardair.com.



The AHRI Certified mark indicates company participation in the AHRI Certification program. For verification of individual certified products, go to ahridirectory.org.

The manufacturer has a policy of continuous data improvement and it reserves the right to change design and specifications without notice. We are committed to using environmentally conscious print practices.

4A-V7X-SF-1A-EN 20 Apr 2023 Supersedes (New)